





FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1...

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: 4/15/2020 3:46:46 PM
Attachments:  client's GIA.pdf  Bluwel - Pre-Repair Notice (AIG)(SFW9797H).pdf  client's GIA.pdf  Bluwel - Pre-Repair Notice (AIG)(SFW9797H).pdf

Hi LKK,

Kindly assist on attached PRI.
Thank you.

Regards,
Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Wednesday, April 15, 2020 3:44 PM
To: 'Nancy Lam' <nancy@crossbordersllc.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1100G AND SFW9797H ON 09/04/2020

Without Prejudice

Your Reference: AJ.tk.BW (SFW9797H)
Our Reference : 1689744584SG005

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.
Thank you.

Regards,
Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Wednesday, April 15, 2020 3:35 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: [EXTERNAL] PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1100G AND SFW9797H ON 09/04/2020

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Sir

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-
 - a) Nicky Seah Absolute Appraisal Services
 - b) Michael Yap Teck Chye MC-Coy Appraiser Pte Ltd
 - c) Dixon Yeo Treasure Appraisal Services
 - d) Victor Png Appraisal VP Pte Ltd
 - e) Amas Ong AEON Auto Consultants LLP
 - f) Andrew How Prominent Appraiser Services
 - g) Ng Kong Beng Patrick Carlink Consultancy
 - h) Ananda Kumar Biswas S/O B N Biswas United Appraisal and Management Pte Ltd
 - i) Dennis Yap Teck Wee PAL'S Appraiser Pte Ltd
 - j) Andy Yap Teck Lee LCW Appraiser Pte Ltd
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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From: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Sent: Wednesday, 15 April 2020 2:59 pm

To: nancy@crossbordersllc.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1100G AND SFW9797H ON 09/04/2020



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นี่คือการรักษาความปลอดภัยข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้
เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부
파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
attachment.

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After that, open the attachment.

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From: Ericweihong.Teo@aig.com

To: nancy@crossbordersllc.com

Cc: Kok-Chong.Lim@aig.com , NoorMariesa.AbuKassim@aig.com , Yinrul.Hor@aig.com , Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ1100G AND SFW9797H ON 09/04/2020

Date: Wed, 15 Apr 2020 06:59:03 +0000

Without Prejudice

Your Reference: AJ.tk.BW (SFW9797H)

Our Reference : SLQ1100G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]

Sent: Wednesday, April 15, 2020 12:23 PM

To: AIG SGP, Claims-Survey

Cc: Corene Chong; Celeste Ng; Tang Hui Ting

Subject: [EXTERNAL] Our Client's vehicle no. SFW9797H (BW) - YOUR INSURED - SLQ1100G (AIG)- DOA 09/04/2020 TO ISSUE PRI

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WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 15 April 2020 for your kind attention.

Thank You.

Regards
Nancy Lam
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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