Re: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY -YOUR REF: SJN6351E & OUR REF: TCL.an.50170.20.JDM - ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 @ TIME: 07:04 HRS ALONG OUTSIDE OF 21 SWISS VIEW, SG288027

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 15/4/2020 2:09 PM

To: Venessa Chan - SGUser <venessa.chan@fwd.com>; 'admin-d@lkkauto.com' <'admin-d@lkkauto.com'>; 'admin-a@lkkauto.com' <'admin-a@lkkauto.com'>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Clara Li Zirong - SGUser <clara.li@fwd.com>

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 16-04-2020 for survey.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Wednesday, 15 April 2020 2:03 PM

To: 'admin-d@lkkauto.com' <'admin-d@lkkauto.com'>; 'admin-a@lkkauto.com' <'admin-a@lkkauto.com' <'admin-a@lkkauto.com' <'admin-a@lkkauto.com'> Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Clara Li Zirong - SGUser <clara.li@fwd.com> Subject: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY -YOUR REF: SJN6351E & OUR REF: TCL.an.50170.20.JDM - ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 @ TIME: 07:04 HRS ALONG OUTSIDE OF 21 SWISS VIEW, SG288027

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Wednesday, 15 April 2020 2:01 pm **To:** Anil Kumar <anil@htapartners.com.sg>

Cc: Tang Chi Loong <tang@htapartners.com.sg>; JD Motorsports <jd.motorsports@outlook.com>; Motor Claims

SG - SG Common <motorclaims.sg@fwd.com>; Clara Li Zirong - SGUser <clara.li@fwd.com>

 $\textbf{Subject:} \ \ \text{NOTICE OF ACCIDENT \& PRE-REPAIR SURVEY -YOUR REF: SJN6351E \& OUR REF: TCL.an. 50170.20. JDM - ACCIDENT INVOLVING SKH8154P \& SJN6351E \& OTHERS ON 06/04/20 @ TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 & TIME: 07:04 HRS ALONG OUTSIDE OF 21 ACCIDENT INVOLVING SKH8154P & SJN6351E & SJN6351E$

SWISS VIEW, SG288027

WITHOUT PREJUDICE

Dear Anil,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S <u>LKK Auto Consultants</u> conduct the pre-repair survey (PRS) on your client's vehicle, SKH8154P. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

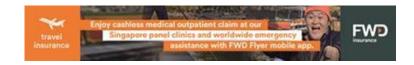


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: Anil Kumar <anil@htapartners.com.sg>
Sent: Wednesday, 15 April 2020 1:34 pm

To: Motor Claims SG - SG Common < <u>motorclaims.sg@fwd.com</u>>; Venessa Chan - SGUser

<<u>venessa.chan@fwd.com</u>>

Without Prejudice Save As To Cost Dear Sir,

ACCIDENT INVOLVING SKH8154P & SJN6351E & OTHERS ON 06/04/20 @ TIME: 07:04 HRS ALONG OUTSIDE OF 21 SWISS VIEW, SG288027

We are instructed to notify you of the above-mentioned road traffic accident which involves our client's vehicle registration number <u>SKH8154P</u> and vehicle registration number <u>SJN6351E</u> driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you

On a separate, our client regret to reject your list of surveyors and append below our client's list of surveyors for your consideration.

1. Mr Bok - Prudent Adjusters

If your end is not agreeable with the above list of surveyors, kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : JD Motorsports Pte Ltd

25 Kaki Bukit Road 4 #06-38 Synergy@KB Singapore 417800

Contact Person: Mr. Richard: 90234180

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Best regards,

Anil (Secretary) M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416 Tel: 6533 0212 ext.256

Direct Fax: 63383536 Fax: 6533 0313

ATTENTION:

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