

Mei Kwan (LKKAuto)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Wednesday, 15 April 2020 2:39 PM
To: Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto); Admin A
Cc: Teo Swee Keong; Aini Binte; May Chua
Subject: FW: PRI: SURVEY ASSESSMENT - D20001851MFSH/1 // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; MCD620041548-SHA4420U.pdf


Dear Mei Kwan,

Kindly email the respective email to the MotorClaims@msfirstcapital.com.sg in the future.

The above attachment is our insured GIA report for your perusal.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  **Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, April 15, 2020 1:13:21 PM
To: May Chua <maychua@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI: SURVEY ASSESSMENT - D20001851MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001851MFSH
LKK REF: CC4/FCI20005203/Kga3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 3417T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 13 April 2020 3:50 PM

To: assignments <assignments@lkkauto.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>;
MAYCHUA@MSFIRSTCAPITAL.COM.SG <MAYCHUA@MSFIRSTCAPITAL.COM.SG>

Subject: PRI: SURVEY ASSESSMENT - D20001851MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.