

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 19 June 2020 1:06 pm
To: Shirley Hiew (LKK Auto)
Cc: Fong, Andy-SY; SUR
Subject: RE: SMM4965S/ OD / 5401997239SG

Hi Shirley

How is the damage on the Rh fender consistent with the accident?

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, June 18, 2020 5:23 PM
To: Koh, Victor-CK
Cc: Fong, Andy-SY; SUR
Subject: [EXTERNAL] RE: SMM4965S/ OD / 5401997239SG

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Dear Victor,

According to our surveyor, during the initial assessment of the front RH fender, it was observed that the front RH fender was only slightly misaligned.

However, upon dismantling, it can be seen that the displacement of the front RH fender and the inner panel was quite significant and it was also observed to be out of shape as well.

Hence a replacement was recommended instead.

Please see photo attached.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd