

**RE: SNM20D201756/GBF6251Y/CECILIA - DIRECT SETTLEMENT OF VEHICLE NO. SMC6644H AGAINST GBH6251Y**

Cecilia Low <cecilia.low@sg.cntaiping.com>

Tue 14/4/2020 1:04 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: You Po Soon <psyous@honda.com.sg>

Dear Sirs

Please attend to the survey on WP basis as our insured/insured driver had yet to report the accident.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

---

**From:** You Po Soon [mailto:psyous@honda.com.sg]

**Sent:** Tuesday, 14 April 2020 12:47 PM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D201756/GBF6251Y/CECILIA - DIRECT SETTLEMENT OF VEHICLE NO. SMC6644H AGAINST GBH6251Y

Dear Cecilia,

We like to chose as per below to conduct this direct settlement case : -

- Marcus Chua

Thank you

Best Regards,

You Po Soon

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610  
E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)  
TEL : 9678 6493

---

**From:** You Po Soon  
**Sent:** Tuesday, 14 April 2020 7:40 AM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Subject:** RE: SNM20D201756/GBF6251Y/CECILIA - DIRECT SETTLEMENT OF VEHICLE NO. SMC6644H AGAINST GBH6251Y

Dear Cecilia,

We like to chose as per below to conduct this direct settlement case : -

- Marcus Chua

Thank you

Best Regards,

You Po Soon  
Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)  
TEL : 9678 6493

---

**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Sent:** Monday, 13 April 2020 5:41 PM  
**To:** You Po Soon <[psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)>  
**Subject:** RE: SNM20D201756/GBF6251Y/CECILIA - DIRECT SETTLEMENT OF VEHICLE NO. SMC6644H AGAINST GBH6251Y

**Without Prejudice**

Dear Sirs

We refer to your email of even date and regret to inform that we are unabke to comment on liability as our insured/insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong

Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** You Po Soon <[psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)>

**Sent:** Monday, April 13, 2020 3:58 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SMC6644H AGAINST GBH6251Y

Dear Officer,

Please Refer The Above Attachment For Your Reference.

Kindly Advice on Liability,

Kindly Help To Arrange Surveyor To Survey This Vehicle SMC6644H ,

Your Insured vehicle number is GBH6251Y, Accident Date 9/4/2020.

Thank You

Best Regards,

You Po Soon  
Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)  
TEL : 9678 6493

[Redacted]

Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

[Redacted]

Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.