

INS. CASE OWNER:

Ernest

CC 3/AXA1600

7699, Kmb39

LKK:  
IDAC:

Surveyor:

Kenneth

DOI:

25/4/16

Date / Time:

Registered in Merimen:

27/4/16  
28/4/16

Pre-assign / CCU / FTE

Fx 7389K

Claim No.:

10781414

Insured Vehicle No.:

Name of Insured:

MUHAMMAD ZULFADHU BIN

Insured Tel No.:

HP: 9799453

Excess Sec II : \$5

D.O.A: 27/4/16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VAL YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Trans  
Cab



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE
28/4/16	Non-Reporting ltr (1st):	
28/4/16	Non-Reporting ltr (2nd):	
28/4/16	Non-Reporting ltr (Final):	
28/4/16	Notification ltr (if non-pickup):	15/12
28/4/16	Call OI:	
28/4/16	After call ltr to OI:	
28/4/16	Documentation Check List: Handler	
28/4/16	Notification ltr (if non-pickup)	
28/4/16	After call ltr to OI:	
28/4/16	Authorisation To Act:	
28/4/16	Release Voucher:	
28/4/16	Final Repair Bill:	
28/4/16	Car Rental Invoice:	
28/4/16	Towing Invoice:	
28/4/16	LTA / GIA:	
28/4/16	Medical Bill:	
28/4/16	PIR:	
28/4/16	Mandate/Reject Instruction:	
28/4/16	LOD	
28/4/16	Payment Breakdown Form	
28/4/16	Post-Repair Photos:	
28/4/16	Others:	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$5	( days) Reduction:	%
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$5		
Loss of Rental (LOR):	\$5	( days)	
Loss of Use (LOU):	\$5	( \$ x days)	
Loss of Income (LOI):	\$5	( \$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$5		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost	\$5		
Total:	\$5	Global Sum \$5:	
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$5	Name 1:	
Payee 2: (Strike if N.A.)	\$5	Name 2:	

ASS. REC. BY:

REF:

A/A/

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 1.4.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: S14C 5308U Yr Regn: 03, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Perodua Longitude c.c. 1995Colour M. White / Red A/C: Insured / Std / NI / NASp. Reading 273931 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: VIF1ABL 15AUC 276795Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Revelo

Front

Rear

R/Bal. 5 mm R/Bal. 4 mmL/Bal. 5 mm L/Bal. 4 mmD.O.A. 22/4/16 D.O.I. 25/4/16

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

015 PM

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
25/4	GIA & EM not ready
27/4	@ 2937.89 Rm
"	File pass to Catherine
31/11	@ 2937.89 Confirm Tasmim (2+2 x 128.40 + 200)
"	Global by @ 1930h Confirm Tasmim (Ord. # 15303.68 24/1.)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\_\_\_\_ \$ + RS \_\_\_\_ \$

Photos

Others

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC3/AXA16007699/Kwb3

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 27-04-2016



Code : AXA2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FX 7389K	Veh. Inspected	SHC 5308U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/04/2016

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	22/04/2016	Inspection Date	25/04/2016
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

**SHC 5308U - AXA**

Cand

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

**SHC 5308U - Candy**

VF1ABL15AUC276795

RENAULT

LATITUDE

22.04.16

**AXA****PART****LIST**

1	1	BUMPER COVER FRT	\$	968.79	✓
2	1	BUMPER SPOILER FRT	\$	139.81	✓
3	1	BUMPER ABSORBER FRT	\$	303.60	✓
4	1	BUMPER BRACKET FRT LH(Headlamp lower)	\$	116.47	+
5	1	BUMPER RETAINER FRT LH	\$	18.37	✓
6	1	BUMPER BRACKET FRT RH(Headlamp lower)	\$	115.98	✓
7	1	BUMPER REPAIRER FRT RH	\$	18.37	✓
8	1	BUMPER UNDERTRAY FRT	\$	363.71	✓
9	1	BUMPER GRILLE LOWER FRT	\$	205.23	✓
10	1	BUMPER BEAM FRT	\$	703.14	✓
11	1	RADAIOR GRILLE	\$	1,313.68	✓
12	1	RADAIOR GRILLE BADGE 'RENAULT'	\$	173.36	✓
13	1	RADAIOR GRILLE FRAME	\$	1,041.35	✓
14	1	FRAME FULL SUPPORT PANEL	\$	473.77	✓
15	1	HEADLAMP LH	\$	911.10	✓
16	1	HEADLAMP RH	\$	911.10	✓
17	1	HEADLAMP PANEL FRT RH	\$	134.59	✓
18	1	HEADLAMP PANEL FRT LH	\$	134.59	✓
19	1	BONNET	\$	1,493.56	✓
20	1	FENDER PANEL FRT LH	\$	602.95	✓
21	1	FENDER PANEL FRT RH	\$	602.95	✓
22	1	FENDER WHEELARCH FRT LH (Linner)	\$	107.32	✓
23	1	FENDER WHEELARCH FRT RH (Linner)	\$	214.49	✓
24	1	WIPER RESERVOIR	\$	190.96	✓
25	1	WIPER RESERVOIR NECK	\$	27.78	✓
26	1	WIPER RESERVOIR MOTOR	\$	100.95	✓

<b>TOTAL</b>	\$	<b>11,387.97</b>
<b>10%</b>	\$	<b>1,138.80</b>
	\$	<b>10,249.17</b>

**Specical Nett**

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

**SHC 5308U - AXA****Candy**

1	1SET	RADAITOR GRILLE FRAME CLIP	\$	<i>nn</i>	52.00	X
2	1SET	BUMPER CLIP FRT	\$	<i>nn</i>	66.00	✓
3	1	TOW COVER FRT	\$	<i>nn</i>	14.50	X
4	1	RIM RH FRT	\$	<i>nn</i>	385.00	X
5	1	TYRE RH FRT	\$	<i>nn</i>	330.00	X
6	1SET	RADAITOR GRILLE SCREW	\$	<i>nn</i>	16.00	X
7	1SET	BUMPER GRILLE LOWER CLIP	\$	<i>nn</i>	69.00	X
8	1SET	FRAME FULL SUPPORT PANEL CLIP	\$	<i>nn</i>	70.00	X
9	2	FRAME FULL SUPPORT PANEL NUT	\$	<i>nn</i>	20.00	X
10	2	FRAME FULL SUPPORT PANEL STUD	\$	<i>nn</i>	30.00	X
11	1SET	WHEELARCH CLIP LH	\$	<i>nn</i>	30.50	X
12	1SET	WHEELARCH CLIP RH	\$	<i>nn</i>	29.40	X
13	1SET	NUMBER PLATE WITH HOLDER	\$	<i>nn</i>	140.00	X

<b>TOTAL</b>	\$	<b>1,252.40</b>
<b>TOTAL PARTS</b>	\$	<b>11,501.57</b>

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 2,800.00 *2000*

Putty and spray painting of the affected portion.

\$ 3,000.00 *4400*

To rust-proofing of the affected areas.

\$ *nn* 170.00 X

To remove and refit interior fittings, trimmings, garnish, fittings and other, to enable repair.

\$ *nn* 380.00 X

To check steering geometry and computer wheel alignment

\$ *nn* 220.00 X

To Check Electrical Lighting Concerned.

\$ 170.00 *200*

<b>TOTAL</b>	\$	<b>6,740.00</b>
<b>Over All Total</b>	\$	<b>18,241.57</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party claims are on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

< parts by parts > Repair Days

*10 DAYS*

*2 days*

Acknowledged by Repairer

Signature:

Date:



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 DECEMBER 2016

**MUHAMMAD ZULFADHLI BIN LAMRALY  
BLK 350 TAMPINES ST 33  
#02-440  
SINGAPORE 520350**

Dear Sir/Madam,

**OUR REF : CC3/AXA16007699/Kwb3**

**YOUR REF : FX 7389K**

**ACCIDENT INVOLVING FX 7389K AND SHC 5308U ALONG TAMPINES STREET 33  
ON 22.04.2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHC 5308U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability may be equally shared between both parties due to conflicting versions without any concrete evidences to support each version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Syaf  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [NurSyafiqah@lkkauto.com](mailto:NurSyafiqah@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

## View Sent Message

This mail is associated with :

**\*SHC5308U (C0381414)  
[FX7389K]**

TP  
TRANS-CAB SERVICES LTD  
Apr 22 2016 12:00AM  
[MUHAMMAD ZULFADHLI BIN LAMRALY]  
Trans-cab Auto Services Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 02/03/2018 09:42 AM.  
**To** ernest.tay@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; vivianlau@lkkauto.com  
**Subject** Re: TP settlement - C0381414/P1742953

Dear Ernest,

### Accident Involving FX 7389K & SHC 5308U on 22/04/2016

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 25/04/2016 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Vivian Lau

<-- Original Message -->

From: AXA\_SG  
To: LKK\_HQ; AXA\_SG  
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com  
Sent On: 13/12/2016 11:32 AM  
Subject: Re: TP settlement - C0381414/P1742953

Dear Shu Pei,

Please proceed for DS.

Thank you.

With regards,  
Ernest

<-- Original Message -->

From: LKK\_HQ  
To: ernest.tay@axa.com.sg  
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com; AXA\_SG  
Sent On: 13/12/2016 10:45 AM  
Subject: Re: TP settlement - C0381414/P1742953

Dear Ernest,

we refer to the email below.

We tried to call and email OI several times no response.

We are still pending OI driving license

Please advise can we proceed to settle without OI driving license.

<-- Original Message -->

From: LKK\_HQ  
To: AXA\_SG; ernest.tay@axa.com.sg  
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com  
Sent On: 13/12/2016 10:24 AM  
Subject: Re: TP settlement - C0381414/P1742953

Dear Ernest,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Vivian,**

**For your information and necessary action please.**

Thank you.

**To check availability of the case handler , you may contact the undersigned.**

**"Wishes you a Merry Christmas & Happy New Year 2017"**

Best Regards,

**Shu Pei | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; sur@lkkauto.com; assignments@lkkauto.com; AXA\_SG

Sent On: 12/12/2016 07:38 PM

Subject: Re: TP settlement - C0381414/P1742953

Dear LKK team,

Any updates.

Thank you.

With regards,

Ernest

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; sur@lkkauto.com; assignments@lkkauto.com; AXA\_SG

Sent On: 28/09/2016 09:34 AM

Subject: Re: TP settlement - C0381414/P1742953



redefining / insurance



AXA INSURANCE SINGAPORE PTE LTD

☎ (65) 6338 7288

☎ (65) 6338 2522

🌐 [www.axa.com.sg](http://www.axa.com.sg)

Hi

Please check on liability and get Insured's DL.

Thanks.

Rdgs

Kwee May

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; sur@lkkauto.com; assignments@lkkauto.com

CC: AXA\_SG

Sent On: 28/09/2016 09:33 AM

Subject: TP settlement - C0381414/P1742953

Dear KENNETH KONG,

Please proceed for direct settlement if damages consistent.

Regards,

Ernest Tay

#### DOCUMENTS SUMMARY

There are no documents.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	28 Apr 2016		28 Apr 2016 08:46 <a href="#">Edit Adj Rpt</a>	<b>S\$2,937.88</b> <a href="#">Edit Estimates</a>	<b>S\$2,937.88</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	<b>MUHAMMAD ZULFADHLI BIN LAMRALY</b> , ID: S9401522G, Tel: +6597899457, Email: afaad@outlook.com								
Main Claimant:	<b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	<b>SHC5308U</b>	Date of Loss:	22/04/2016 00:00 - :59						
Claim Type:	<b>TP / C0381414</b>	Policy/Cover Note No.:	P1742953 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>FX7389K</b>	Policy No. (Claimant):	VPX/P1680520						
		Excess:	S\$0.00						
Repairer:	<b>Trans-cab Auto Services Pte Ltd (Ang Mo Kio)</b> 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Ernest Tay</b> - 6880 4835]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 10/05/2016]</b>								
Driver/Custodian (Insured):	<b>MUHAMMAD ZULFADHLI BIN LAMRALY</b> (22 / Male), NRIC: S9401522G, Tel: +6597899457								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (29/09/2017): <b>PLEASE UPDATE STATUS</b></li> <li>AXA_SG (13/12/2016): <b>Re: TP settlement - C0381414/P1742953</b></li> <li>AXA_SG (12/12/2016): <b>Re: TP settlement - C0381414/P1742953</b></li> <li>AXA_SG (28/09/2016): <b>Re: TP settlement - C0381414/P1742953</b></li> <li>AXA_SG (28/09/2016): <b>TP settlement - C0381414/P1742953</b></li> <li>AXA_SG (28/04/2016): <b>WP / New TP Assignment - C0381414/P1742953</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC5308U (C0381414)  
[FX7389K]  
TP  
TRANS-CAB SERVICES PTE LTD  
Apr 22 2016 12:00AM  
[MUHAMMAD ZULFADHLI BIN LAMRALY]  
Trans-cab Auto Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		
1	28/09/16 09:31	<b>Accident Statement</b> <small>From: SC - Reg. No: FX7389K, Claimant: MUHAMMAD ZULFADHLI BIN LAMRALY</small>	Load HTM	<b>Thumbnail</b> <b>Print</b>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	28/04/16 12:10	<b>Adjuster Immediate Advice</b>	Load HTM	<b>Thumbnail</b> <b>Print</b>

  

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		
1	28/04/16 08:38	<b>GIA SHC5308U TP_ABS</b>	Load PDF	<b>Thumbnail</b> <b>Print</b>
2	28/04/16 08:38	<b>TP ESTIMATE MARKED_ABS</b>	Load PDF	
3	28/04/16 08:38	<b>TP POLICE REPORT_ABS</b>	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	14/12/16 16:15	<b>LETTER TO OI</b>	Load PDF	<b>Thumbnail</b> <b>Print</b>
2	02/03/18 11:03	<b>LKK INSPECTION PHOTOS</b>	Load PDF	

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**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA16007699/KWB3Q2

Date: 05/03/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1742953

Claimant Vehicle No: SHC5308U

Insured Vehicle No: FX7389K

Date of Loss: 22/04/2016

Nature of Claim:

TP

Claim No: C0381414

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC5308U

Make &amp; Model: RENAULT LATITUDE, 2.0 CVT ABS (A)

Engine No: M9R8839C000883

Reg. Date: 21/03/2014 (Man. Year: 2013)

Chassis No: VF1ABL15AUC276795

Colour: Metallic White/Red

Odometer: 273931 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Rovel 5 mm

Rear Left Side: Rovel 4 mm

Front Right Side: Rovel 5 mm

Rear Right Side: Rovel 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,501.57	2,277.88	9,223.69	80.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,740.00	660.00	6,080.00	90.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>18,241.57</b>	<b>2,937.88</b>	<b>15,303.69</b>	<b>83.89</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,276.91</b>	<b>205.65</b>	<b>1,071.26</b>	<b>83.89</b>
<b>Nett Amount (S\$)</b>	<b>19,518.48</b>	<b>3,143.53</b>	<b>16,374.95</b>	<b>83.89</b>

## INSPECTION

Date of Assignment: 28/04/2016

Date Inspected: 25/04/2016 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo Kio)

2, Ang Mo Kio Street 63

Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 05 Mar 2018)
<b>Parts:</b>	143	RENAULT LATITUDE 2.0 CVT ABS (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC5308U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT (CONSISTENT)	Mtg Cracked	968.79 FL	*968.79 FL
2	1		*BUMPER SPOILER FRT (CONSISTENT)	Missing	139.81 FL	*139.81 FL
3	1		*BUMPER ABSORBER FRT (CONSISTENT)	Cracked	303.60 FL	*303.60 FL
4	1		*BUMPER BRACKET FRT LH (HEADLAMP LOWER) (CONSISTENT)	Serviceable	116.47 FL	*- FL
5	1		*BUMPER RETAINER FRT LH (CONSISTENT)	Serviceable	18.37 FL	*- FL
6	1		*BUMPER BRACKET FRT RH (HEADLAMP LOWER) (CONSISTENT)	Cracked	115.98 FL	*115.98 FL
7	1		*BUMPER RETAINER FRT RH (CONSISTENT)	Distorted	18.37 FL	*18.37 FL
8	1		*BUMPER UNDERTRAY FRT (CONSISTENT)	Serviceable	363.71 FL	*- FL
9	1		*BUMPER GRILLE LOWER FRT (CONSISTENT)	Serviceable	205.23 FL	*- FL
10	1		*BUMPER BEAM FRT (CONSISTENT)	Repair	703.14 FL	*- FL
11	1		*RADIATOR GRILLE (CONSISTENT)	Serviceable	1,313.68 FL	*- FL
12	1		*RADIATOR GRILLE BADGE RENAULT (CONSISTENT)	Serviceable	173.36 FL	*- FL
13	1		*RADIATOR GRILLE FRAME (CONSISTENT)	Serviceable	1,041.35 FL	*- FL
14	1		*FRAME FULL SUPPORT PANEL (CONSISTENT)	Repair	473.77 FL	*- FL
15	1		*HEADLAMP LH (CONSISTENT)	Serviceable	911.10 FL	*- FL
16	1		*HEADLAMP RH (CONSISTENT)	Mtg Cracked	911.10 FL	*911.10 FL
17	1		*HEADLAMP PANEL FRT RH (CONSISTENT)	Serviceable	134.59 FL	*- FL
18	1		*HEADLAMP PANEL FRT LH (CONSISTENT)	Serviceable	134.59 FL	*- FL
19	1		*BONNET (CONSISTENT)	Repair	1,493.56 FL	*- FL
20	1		*FENDER PANEL FRT LH (CONSISTENT)	Repair	602.95 FL	*- FL
21	1		*FENDER PANEL FRT RH (CONSISTENT)	Repair	602.95 FL	*- FL
22	1		*FENDER WHEELARCH FRT LH (LINER) (CONSISTENT)	Serviceable	107.32 FL	*- FL
23	1		*FENDER WHEELARCH FRT RH (LINER) (CONSISTENT)	Serviceable	214.49 FL	*- FL
24	1		*WIPER RESERVOIR (CONSISTENT)	Serviceable	190.96 FL	*- FL
25	1		*WIPER RESERVOIR NECK (CONSISTENT)	Serviceable	27.78 FL	*- FL
26	1		*WIPER RESERVOIR MOTOR (CONSISTENT)	Serviceable	100.95 FL	*- FL
27	1		*SET RADIATOR GRILLE FRMAE CLIP (CONSISTENT)	Not Necessary	52.00 FS	*- FS
28	1		*SET BUMPER CLIP FRT (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
29	1		*TOW COVER FRT (CONSISTENT)	Serviceable	14.50 FS	*- FS
30	1		*RIM RH FRT (CONSISTENT)	Serviceable	385.00 FS	*- FS
31	1		*TYRE RH FRT (CONSISTENT)	Serviceable	330.00 FS	*- FS
32	1		*SET RADITOR GRILLE SCREW (CONSISTENT)	Not Necessary	16.00 FS	*- FS
33	1		*SET BUMPER GRILLE LOWER CLIP (CONSISTENT)	Not Necessary	69.00 FS	*- FS
34	1		*SET FRAME FULL SUPPORT PANEL CLIP (CONSISTENT)		70.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
35	2		*FRAME FULL SUPPORT PANEL NUT (CONSISTENT)	Serviceable	20.00 FS	*- FS
36	2		*FRAME FULL SUPPORT PANEL STUD (CONSISTENT)	Serviceable	30.00 FS	*- FS
37	1		*SET WHEELARCH CLIP LH (CONSISTENT)	Not Necessary	30.50 FS	*- FS
38	1		*SET WHEELARCH CLIP RH (CONSISTENT)	Not Necessary	29.40 FS	*- FS
39	1		*SET NUMBER PLATE WITH HOLDER (CONSISTENT)	Serviceable	140.00 FS	*- FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
				Sub Total (S\$)	12,640.37	2,523.65
				- List Item Discount on L Items 10.00/10.00% (S\$)	1,138.80	245.77
				Total Parts (S\$)	11,501.57	2,277.88

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	2,800.00	200.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	440.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
Gross Labour Cost (\$\$)			6,740.00	660.00

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< END OF ESTIMATES >