Shirley Hiew (LKK Auto)

From: Monica Chung < Monica Chung@sq.msig-asia.com >

Monday, 13 April 2020 12:43 pm Sent:

Celine Fong (LKKAuto) To:

SUR Cc:

RE: TP FU9975X DOA-29/08/19 Our Ref: 604948 re-send **Subject:**

Dear Celine,

We have sent back case for paper adjustment.

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

Regards,

Monica Chung

Executive, Claims Services

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









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From: Celine Fong (LKKAuto) < celinefong@lkkauto.com>

Sent: Thursday, 9 April 2020 3:30 PM

To: Monica Chung < Monica Chung@sg.msig-asia.com

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP FU9978X DOA-29/08/19 Our Ref: 604948

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Monica,

I have uploaded after repair photographs in Merimen.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung < Monica Chung@sg.msig-asia.com >

Sent: Wednesday, 8 April 2020 4:08 PM

To: Celine Fong (LKKAuto) < celinefong@lkkauto.com >

Cc: SUR < sur@lkkauto.com>

Subject: TP FU9978X DOA-29/08/19 Our Ref: 604948

Dear Celine,

Please let us know if post repair survey is done for this vehicle.

Thanks.

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

Regards,

Monica Chung

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