

PRI(LKK)/ CMTD2001433/AGC - SMC2738Y & SLQ3274A ACC ON 08.04.20 Our Ref: EHS/SLQ3274A

Teo, Grace <grace.teo@sompo.com.sg>

Mon 13/4/2020 4:44 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Hi LKK,

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>

Sent: Monday, April 13, 2020 4:25 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Fw: PRI(LKK)/ CMTD2001433/AGC - SMC2738Y & SLQ3274A ACC ON 08.04.20 Our Ref: EHS/SLQ3274A

Our Reference: CMTD2001433/AGC

Your Reference: EHS/SLQ3274A

(Please quote our reference number when replying)

13 April 2020

SOMPO INSURANCE

Singapore

Dear Sirs

NOTICE OF ACCIDENT

claimant: *ONG KOK HWA*

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 [“Protocol”]

We refer to your letter dated 13 April 2020.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 13 April 2020.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 13 April 2020.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the

pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:

Name of Workshop : **ENG HUP SENG MOTOR**

Address : Blk K No. 2 Pandan Loop
Pandan Light Industries Park
Singapore 128219

Contact person : Mr Lye

Telephone No : 9622-1030

REGARDS

CINDY

KK CHENG AND CO