

Re: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 13/4/2020 12:39 PM

To: Venessa Chan - SGUser <venessa.chan@fwd.com>; 'admin-d@lkkauto.com' <'admin-d@lkkauto.com'>; 'admin-a@lkkauto.com' <'admin-a@lkkauto.com'>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Dear Venessa,

Noted with thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Monday, 13 April 2020 11:35 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'admin-d@lkkauto.com' <'admin-d@lkkauto.com'>; 'admin-a@lkkauto.com' <'admin-a@lkkauto.com'>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Subject: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

Hi Summer,

The attachment sent with the assignment email is the workshop details.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

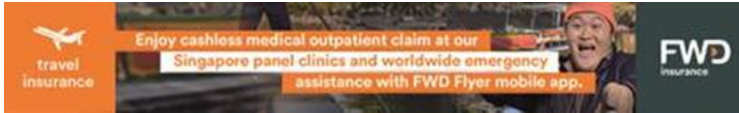


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 13 April 2020 11:11 am

To: Venessa Chan - SGUser <venessa.chan@fwd.com>; 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Subject: [EXTERNAL] Re: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

Dear Venessa,

kindly provide workshop detail thanks.

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Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Monday, 13 April 2020 10:51 AM

To: 'admin-d@lkkauto.com' <'admin-d@lkkauto.com'>; 'admin-a@lkkauto.com' <'admin-a@lkkauto.com'>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Subject: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

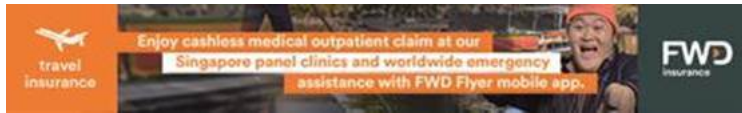


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

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From: Venessa Chan - SGUser

Sent: Monday, 13 April 2020 10:50 am

To: Nancy Lam <nancy@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

WITHOUT PREJUDICE

Dear Sir/Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultants** conduct the pre-repair survey (PRS) on your client's vehicle, SKV7585L. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.*

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

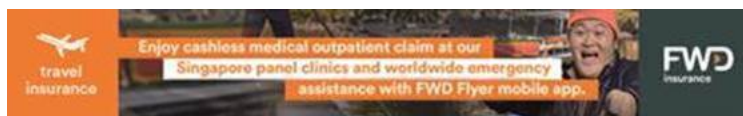


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E venessa.chan@fwd.com

W www.fwd.com.sg



From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 13 April 2020 10:44 am

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Motor Claims SG - SG Common

<motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Subject: [EXTERNAL] RE: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

1)	Marc Ananda	United Appraisal and Management Pte Ltd
2)	Alan Cheong	CL Appraiser Pte Ltd
3)	Dave Chang	Sincere Appraisal Services
4)	Sebastian Lim	Constant Appraiser Services
5)	Yap Teck Chye	MC-Coy Appraiser Pte Ltd
6)	Andrew How	Prominent Appraiser Services
7)	Dennis Yap	PAL'S Appraiser Pte Ltd
8)	Yap Teck Lee	LCW Appraiser Pte Ltd
9)	Dixon Yeo	Treasure Appraiser Pte Ltd
10)	T.T. Rajan	ST Appraisal Services

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Monday, 13 April 2020 10:23 am

To: Nancy Lam <nancy@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>

Subject: Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 13.04.2020 of the PRI Notice of your client's vehicle SKV7585L;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan
Administrative Assistant, Claims

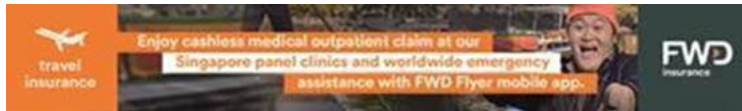


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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 13 April 2020 10:09 am

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: [EXTERNAL] Our Client's vehicle no. SKV7585L (HONG) - YOUR INSURED - SKX3033D (FWD)- DOA 11/04/2020 TO ISSUE PRI

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Dear Sirs

Please find attached our PRI notice dated 13 April 2020 for your kind attention.

Thank You.

Regards
Nancy Lam
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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