



26 JUN 2020

Your Ref : SHA2826X
Our Ref : TP/11540/FBK2597A/SHA2826X

BY FAX & HAND

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBK2597A & SHA2826X on 06/04/2020

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$1,926.00
2. Loss of Use (3 days x \$20)	\$ 60.00
3. LTA Vehicle Insurance Search Fee	\$ 7.45
TOTAL	<u>\$1,993.45</u>

We attached our Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond, Mazlan or myself at 6281 6520.

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept
Tel : 6281 6520 ext. 220
Fax : 6284 2969
Email : raymond@bhh.com.sg



LETTER OF AUTHORISATION

26 JUN 2020

Your Ref : SHA2826X
Our Ref : TP/11540/FBK2597A/SHA2826X

BY FAX & HAND

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBK2597A & SHA2826X on 06/04/2020

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, Ho Kai Wei hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured SHA2826X.

I / We further authorize M/s MS First Capital Insurance Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBK2597A upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



.....
Claimant (Signature & Company Stamp)

.....
Witness Signature

Ho Kai Wei 58841205B

.....
Name & NRIC No

Tan Choe Lee 41715235R

.....
Name & NRIC No



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9

6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001808MFSH
ACCIDENT DATE : 06/04/2020
ACCIDENT LOCATION : 90 WHAMPOA HAWKER CENTRE CARPARK EXIT GANTRY
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TAN CHEW KONG
INSURED VEHICLE : SHA2826X
INVOLVED PARTY : FBK2597A
SETTLEMENT SUM : 1,993.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: Ho Kai Wei

Signature and Date :

Ho Kai Wei 29/07/2020

WITNESS : Tan Chok Lee

Signature and Date :

Tan Chok Lee 29/07/2020





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

MOTOR CLAIMS DEPT

Invoice No. : **DLCR40104443-I11540**
Invoice Date : 25/06/2020
Payment Due Date : 25/07/2020

CLAIM NO. : 11540
POLICY NO. : MC/00637057
VEHICLE NO. : FBK2597A
MAKE/MODEL : YAM / MT-09

S/N	Description	Amount
1	LUMPSUM REPAIR	\$1,800.00
SUB TOTAL		\$1,800.00
GST @ 7 %		\$126.00
GRAND TOTAL (SGD)		\$1,926.00

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Apr 2020 / 10:16:55

Receipt Date/Time : 09 Apr 2020 / 10:16:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200409-000612

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA2826X As at 06 Apr 2020/06:55:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA2826X Enquiry Fee 20200409101442113646	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200409101539246 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: Tuesday, 28 July 2020 2:59 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Serene Ler; Mary Nelson; Novin Siah
Subject: RE: [NEW LOD] -D20001808MFSH (PRI: SURVEY ASSESSMENT - D20001808MFSH/1 // EXPRESS SETTLEMENT)

Sir/Mdm,

Please proceed with the proposed quantum at \$ 1,993.45 (all in) for settlement. Thank You.

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, July 24, 2020 10:31 AM
To: Jim Soon <JimSoon@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>
Subject: RE: PRI: SURVEY ASSESSMENT - D20001808MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D20001808MFSH**

Our ref : CC4/FCI20005166/Uga3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 2826X & FBK 2597A ON 06/04/2020