

RE: O/R : SNM20D201668/SJZ6019C/BEN - REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

Ben Tang <Ben.Tang@sg.cntaiping.com>

Wed 8/4/2020 2:10 PM

To: PBSP <pml-pbsp@simerdarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

WITHOUT PREJUDICE

Dear Caroline

Without admission of liability, our insured have not reported the accident.

We will write to you again.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@simerdarby.com.sg>

Sent: Tuesday, April 7, 2020 2:24 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R : SNM20D201668/SJZ6019C/BEN - REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

Dear Sirs

We are agreeable to use a common surveyor from **LKK as the SJE**. Please advise if your insured had reported the accident. Kindly reply on liability.

Aside to LKK

Please be advised that vehicle is presently not in workshop. We will arrange with you in due course.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 7 April 2020 2:15 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM20D201668/SJZ6019C/BEN - REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sirs

We refer to your email dated 7 April 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Tuesday, April 7, 2020 1:56 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D201668/SJZ6019C/BEN - REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

Dear Ben,

Please conduct PRS for SLW5925K.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, April 7, 2020 12:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

RESENT

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 7 April 2020 11:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SLW5925K & SJZ6019C ON 06/04/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601