

## Su Li (LKK Auto)

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**From:** Andrew Lim <andrew.lim@qbe.com>  
**Sent:** Monday, 27 April 2020 4:24 PM  
**To:** Su Li (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto); claims-singapore  
**Subject:** RE: Direct Settlement - Accident Involving SLM 7451A (OI : QBE - VC013680) AND SHA 6020C (TP : LKK REF - CC3/QBE20005155/Fps3) on 08/04/2020

Dear Su Li,

Please note that our insured has not reported the accident yet.

We have informed him and will keep you updated.

Thank you.

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### Andrew Lim

Executive

Claims | Asia

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Monday, 27 April 2020 3:08 PM  
**To:** Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SLM 7451A (OI : QBE - TBA) AND SHA 6020C (TP : LKK REF - CC3/QBE20005155/Fps3) on 08/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 6020C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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