

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Monday, 13 April 2020 11:03 AM
To: Motor Claim - III; SUR; assignments; Admin A
Cc: Lalitha Krishnan - III
Subject: Re: TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop,repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 13 April 2020 10:48 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: RE: TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SGP1282D](#) and let us have your report urgently.

This claim will be handled by [Ms Lalitha](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 13 April 2020 10:47 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020

Dear sir/madam

We would like to appoint LKK Auto Consultants Pte Ltd to conduct survey for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claim Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 13 April, 2020 10:26 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 13 April 2020 9:30 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: TP CLAIM_SGP1282D &SKC7538Z_DOA: 20/03/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SKC7538Z.

Please make necessary arrangement with Bedok workshop.

Best Regards

Anysia Foo

Senior Claim Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including

the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K