

RE: REQUEST FOR PRI SURVEY SLF6614R

Pauline Tham <pauline.tham@sg.cntaiping.com>

Mon 13/4/2020 10:29 AM

To: Carmen Lim <carmen@esteemperf.com.sg>**Cc:** jenny chong <jenny@esteemperf.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>; **SUR** <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; **assignments** <assignments@lkkauto.com> 1 attachments (3 MB)

SLF 6614R.PDF;

Without Prejudice

Dear Carmen

Thanks for the reply.

Dear LKK

Please take note of below email and conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG**From:** Carmen Lim <carmen@esteemperf.com.sg>**Sent:** Monday, April 13, 2020 10:25 AM**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>**Cc:** jenny chong <jenny@esteemperf.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>**Subject:** Re: REQUEST FOR PRI SURVEY SLF6614R

Dear Pauline,

We prefer Kenneth Kong to survey the car.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



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On Mon, Apr 13, 2020 at 10:02 AM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS / STA

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie

Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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From: jenny chong <jenny@esteemperf.com.sg>

Sent: Thursday, April 9, 2020 5:31 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY SLF6614R

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLF 6614 R

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : BLK 5033 #01-259 ANG MO KIO IND PARK 2 S 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

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