

Hsiao Tong (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, 7 December 2020 8:59 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Karen Tan
Subject: RE: <Seek Mandate> Our Ref : D20001873MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3097R (OI : FCI - TBA) and SMN2995M (TP : LKK REF - CC6/FCI20005140/Aka3) on 08/04/2020 (Our ref: D20/1873/DC/CTPL

Dear Hsiao Tong,

Pls offer as per below :

COR - \$3,700
LOU - \$250 to \$360 (\$50 to \$60 x 5 to 6 days)
TOTAL - \$3,950 to \$4,060

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 1 December 2020 2:48 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: <Seek Mandate> Our Ref : D20001873MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3097R (OI : FCI - TBA) and SMN2995M (TP : LKK REF - CC6/FCI20005140/Aka3) on 08/04/2020 (Our ref: D20/1873/DC/CTPL

Your ref : D20001873MFSH
Our ref : CC6/FCI20005140/Apa3q2

Dear Sirs,

ACCIDENT INVOLVING SHC3097R(MS FCI) AND SMN2995M(TP) ON 08/04/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not is our driver' s favour.

We seek your approval to offer repairer "ADVANCE AUTO" at \$4,060.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,834.10	\$ 3,700.00
2. Loss of Use (7days x \$150.00)	\$ 1,050.00	\$ 360.00 (6days x \$60.00)
Total	\$ 9,884.10	\$ 4,060.00

Surveyor recommended 4 days for repair + 1PH + 1Sunday =6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 26 November 2020 3:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: Our Ref : D20001873MFSH / FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3097R (OI : FCI - TBA) and SMN2995M (TP : LKK REF - CC6/FCI20005140/Aka3) on 08/04/2020 (Our ref: D20/1873/DC/CTPL

Dear Hsiao Tong,

Liability is clear. Please proceed with ES.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 25 November 2020 5:41 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: EXPRESS SETTLEMENT VIA LKK – Accident Involving SHC3097R (OI : FCI – TBA) and SMN2995M (TP : LKK REF – CC6/FCI20005140/Aka3) on 08/04/2020 (Our ref: D20/1873/DC/CTPL)

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Liability: 100% BOLA 27.

Remarks: OI REAR-ENDED TP.

Kindly let us have your approval on liability.

***Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, April 14, 2020 5:16 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>; Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3097R (OI : FCI - TBA) and SMN2995M (TP : LKK REF - CC6/FCI20005140/Aka3) on 08/04/2020 (Our ref: D20/1873/DC/CTPL

Dear Mei Kwan

As requested attached herewith the ID SAS report.

Our Ref: D20001873MFSH/DC/CTPL. The OIC is Ding Chao.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 14, 2020 12:41 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3097R (OI : FCI - TBA) and SMN2995M (TP : LKK REF - CC6/FCI20005140/Aka3) on 08/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMN 2995M at M/s Advance Auto Garage - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)