

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 12 August 2020 10:36 AM
To: karentan@msfirstcapital.com.sg
Subject: RE: EXPRESS SETTLEMENT: SURVEY ASSESSMENT - D20001834MFSH/1 / EXPRESS SETTLEMENT / LKK REF : CC4/FCI20005139/Uba3q2
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **FOCUS AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 6,412.21	\$ 2,996.00
Loss of Rental (\$180.00 x 10 days)	\$ 1,800.00	\$ 1,800.00
LTA Search Fee	-	-
Proposed Total	\$ 8,212.21	\$ 4,796.00

Breakdown of days is as follows:

Recommended days	5
Weekends / Downtime	5
CLAIM DAYS	10

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Tuesday, 14 April, 2020 3:57 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Admin A

Subject: EXPRESS SETTLEMENT: SURVEY ASSESSMENT - D20001834MFSH/1 / EXPRESS SETTLEMENT

Dear Sirs/Madam,

Please find enclosed our OI SAS for your perusal.

As liability is clear, you may proceed with Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 14 April 2020 3:28 pm

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20001834MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001834MFSH

LKK REF: CC4/FCI20005139/Uha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 2299E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 9 April 2020 5:50 PM

To: assignments <assignments@lkkauto.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>;
KARENTAN@MSFIRSTCAPITAL.COM.SG <KARENTAN@MSFIRSTCAPITAL.COM.SG>

Subject: PRI: SURVEY ASSESSMENT - D20001834MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.