

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1504-286

Your Ref : SJZ2709X

Date : 13.April 2020

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5995K AND SJZ2709X ON 23/04/15 06:30 PM ALONG HANDY ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,161.59
2.	Loss of Rental for <u>2</u> days @ \$ ^{133.75} <u>66.88</u> per day	\$	267.50
3.	Loss of Income for <u>2</u> days @ \$ ⁵⁰ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,535.09

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5995K and SJZ2709X along HANDY ROAD on 23/04/15 06:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 13 (day) of April 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$724.00 (Global Sum) for vehicle no. SHC5995K that was damaged pursuant to the accident which occurred on 23/04/2015 (date) along HANDY ROAD involving vehicle no/s SJZ2709X.

This is pursuant to the inspection conducted on 28/04/2015 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHC5995K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC5995K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Oct (month) 20 20 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1509-313 DATE : 30. September 2015 REFERENCE NO : AAD1504-286 TERMS : Net 30 Days DUE DATE : 30. October 2015 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5995K;DOA 23.04.15(PART-BY-PART-15)	1	1,161.59	1,161.59

Total SGD Excl. GST : 1,085.60
7% GST : 75.99
Total SGD Incl. GST : 1,161.59

**** ONE THOUSAND ONE HUNDRED SIXTY ONE AND FIFTY NINE SGD ONLY

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
2) Please quote our Invoice Number during payment.
3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

13 April, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/04/15 06:30 PM at HANDY ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5995K. The taxi was hired to ONG TECK KIAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Enquire Vehicle & Owner Information (Vehicle No. SJZ2709X As At 23 Apr 2015 / 18:30:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(RC)SHC5995K

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S2206847D

Owner Name: LISA WIDJAJA @KWAN SIOE TJU

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 3

Registered Street Name: MOULMEIN RISE

Registered Unit No.: # 03 - 03

Registered Building Name: -

Registered Postal Code: 308144

Current Vehicle Details

Vehicle No.: SJZ2709X

Make Description/Model: TOYOTA / LEXUS IS250C AUTO STD

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution

Copyright © 2015 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23-04-2015

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1504-286	Accident Date 23-04-2015
28/4/2015 09:00	29/4/2015 16:00	SHC5995K

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG15007261/K1sm3

4th June 2015

LISA WIDJAJA @ KWAN SIOE TJU
3 MOULMEIN RISE
#03-03
SINGAPORE 308144

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 2709X AND SHC 5995K ON 23/04/2015

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **18/06/2015**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Kenneth Tan
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Khanchna (LKK Auto)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: 28 July 2020 11:33 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Re - open claim - AIG REF: TP / 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Khanchna,

Had reviewed both OI & TP GIA report along with the witness statement.

Due to conflicting statement and accident happened when both parties turning to the same direction, proposed to settle under 50/50.

Thank you.

Best Regards,

Lim Sheng Yang
AIG

Senior Claim Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1012101
ShengYang.Lim@aig.com | www.AIG.com

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 27 July, 2020 3:09 PM
To: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re - open claim - AIG REF: TP / 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We refer to the above matter.

Please be informed that this matter was temporarily closed due to no letter of demand from third party.

Based on our records, we were instructed by AIG (Fiza @ Nor Hafizah) to not contact Insured as AIG will contact Insured directly.

Kindly let us have your approval on whether we could proceed to direct settlement as we have received a copy of

LOD from third party.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 14 July 2020 5:21 PM

To: NoorMariesa.AbuKassim@aig.com; Divyashni.Subramaniam@aig.com; Ericweihong.Teo@aig.com; Yinrul.Hor@aig.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR CURRENT AIG OFFICER PIC AND TO RE-OPEN CLAIM ON MERIMEN - AIG REF: TP / 2134505039SG (OI : SJ22709X)

Dear All,

Please let us know the current AIG PIC officer for this claim.

...CLAIM SUBFOLDER...(Closed)
Revoked / No settlement

Claim Audit		Activity Log		Documents	
CLAIM SUBFOLDER TRACKING					
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Status
Main	29 Apr 2015 15:38		28 Apr 2015 00:00	07 Jan 2016 13:03 SS1,085.60 (55363.80)	Closed (Closed without Offer)

Main	Reference	Claim Details	Documents
CLAIM SUBFOLDER DETAILS [Created by adjuster]			
Insured:	LISA WIDJAJA @ KWAN SIOE TJU, ID: S2206847D		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHC5995K		
Claim Type:	TP / 2134505039SG		
Vehicle Reg. No. (Insured):	SJ22709X		
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Ishak, Nor Hafizah] norhafizah.ishak@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 11/05/2015]		
Driver/Custodian (Insured):	LISA WIDJAJA @ KWAN SIOE TJU (), NRIC: 52206847D Email:		
ASSOCIATED MAIL RECEIVED			
• AIG_SG (28/12/2015): Claim status			
• AIG_SG (21/08/2015): Claim Status			
ALL ASSOCIATED TASKS View All Search T...			

Kindly also assist to re-open claim on Merimen as we have received Third party LOD.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.