

Joy Irene (LKK Auto)

From: Ishak, Nor Hafizah <NorHafizah.Ishak@aig.com>
Sent: Tuesday, 15 December, 2015 2:08 PM
To: Joy Irene (LKK Auto)
Cc: Bevan Lim (LKK Auto)
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Without Prejudice

Hi Joy,

Please send another email to TP workshop and if they not get back within 5 working days, you may proceed to temporarily close this case on your end.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, December 15, 2015 12:48 PM
To: Ishak, Nor Hafizah
Cc: Bevan Lim (LKK Auto)
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Hi Nor,

Our last request made was on 30.06.2015.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Ishak, Nor Hafizah [<mailto:NorHafizah.Ishak@aig.com>]
Sent: Tuesday, 15 December, 2015 12:12 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Hi Joy,

When is the last email to the TP repairer to follow-up regarding the LOD.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Saturday, December 12, 2015 2:25 PM

To: Ishak, Nor Hafizah

Cc: Bevan Lim (LKK Auto)

Subject: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Dear Nor,

We refer to the subject above.

We have surveyed TP vehicle on 28.04.2015.

Liability of our insured is down due to witness statement and insured understood.

TP to date have not forwarded their LOD. We also did not receive any follow-up from them for their claim.

As the waiting for TP's response and on their compliance with the required necessary supporting documents for their claim is indefinite, we would like to temporarily close this outstanding file in view no development from TP.

In future, if there are any development(s) from TP, we will inform your office for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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