

Vic

From: Lisa Widjaja [widjaja_lisa@yahoo.com]
Sent: Tuesday, 9 June, 2015 10:33 AM
To: Vic
Subject: APPEAL FOR ACCIDENT INVOLVING SJZ2709X and SHC 5995K on 23 April, 2015
Attachments: SJZ2709X- CorrespondenceswithFirstCapital, 2015.pdf

Dear Mr. Kenneth,

I refer to the abovementioned matter. I have received a mail letter dated 4 June, 2015 from you on 8 June, 2015.

As spoken last week, 3 June, 2015 on the telephone, I have all the correspondences with First Capital (Insurer of Transcab) from 22 May, 2015 to 8 June, 2015 for A Third Party Claim for the abovementioned accident.

I have come down to the Borneo Motors workshop on 24 April, 2015 to file the report of the accident. Thereafter, I contacted First Capital immediately on 18 May, 2015, morning, followed by email on 22 May, 2015, after I was informed by Mr. Patrick, Borneo Motors (one of the authorized workshop under AIG panel) that he had contacted First Capital, Ms. Kavitha Chockalingam who is the case handler of this matter, but the cab driver has a different story to the accident and claimed he had the video footage of the incident as an evidence. So I demanded my rights to view it and have rejected the proposed settlement by First Capital base on 50:50 basis, enclosed is the copy of all the correspondences for your references.

However, Ms. Kavitha has denied that she had informed Borneo with regards to the taxi driver 's claim of having the video footage yesterday on the telephone when I demanded again for the video footage. But Ms. Kavitha didn't denied it when I spoke to her on 18 May, 2015, and said she is still awaiting for the video footage from the cab driver to view it.

For benefit of doubts, you may wish to contact Borneo Motors Below or First Capital to confirm the abovementioned details, as follows:

1. Borneo Motors
Mr. Patrick : Hp. 97650369
2. First Capital
Ms. Kavitha : 6507-3853

Hence, I do not approve on the settlement payment to transcab for a Third Party Claim to my AIG policy as I am confident that I am not at fault, and still awaiting for the settlement by First Capital for my car repair and car rental as the repair requires 4 working days. Therefore, I will demand my rights and neither be liable nor affect my NCD upon next renewal, in the event AIG made the settlement payment to Transcab.

Please do not hesitate to contact me if you need further information. Kindly be informed that I have the images of my car and the cab on the accident which I have given to First Capital and Borneo Motors.

Many thanks & best regards,

Lisa Widjaja
Mobile: (65) 96708154