



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG15007261/K1sm3

4th June 2015

LISA WIDJAJA @ KWAN SIOE TJU
3 MOULMEIN RISE
#03-03
SINGAPORE 308144

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 2709X AND SHC 5995K ON 23/04/2015

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **18/06/2015**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Kenneth Tan
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Joy Irene (LKK Auto)

From: Ishak, Nor Hafizah <NorHafizah.Ishak@aig.com>
Sent: Tuesday, 15 December, 2015 2:08 PM
To: Joy Irene (LKK Auto)
Cc: Bevan Lim (LKK Auto)
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Without Prejudice

Hi Joy,

Please send another email to TP workshop and if they not get back within 5 working days, you may proceed to temporarily close this case on your end.

Regards

Nor Hafizah (Fiza)
AIG
Business Process Specialist -SG Auto Express Claim
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Tuesday, December 15, 2015 12:48 PM
To: Ishak, Nor Hafizah
Cc: Bevan Lim (LKK Auto)
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K

Hi Nor,

Our last request made was on 30.06.2015.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Ishak, Nor Hafizah [<mailto:NorHafizah.Ishak@aig.com>]
Sent: Tuesday, 15 December, 2015 12:12 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: 2134505039SG / INSURED SJZ 2709X ON 23.04.2015 / TRANS-CAB SHC 5995K