

15/7/2010

INS. CASE OWNER:

Nor Hafizah

CC 3 /AIG150

07261

1K1m352

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Kalvin

DOI:

28/4/15

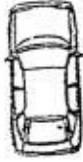
Date / Time:

28/4/15

Registered in Merimen:

29/4/15

Pre-assign / CCU / FTE



Insured Vehicle No.:

582 2709X

Name of Insured:

Lisa Widjaja @ Kuan Sze Tu

Insured Tel No.:

62208158

HP:

96708154

Excess Sec II :SS

D.O.A:

23/4/15

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

7134 52583956

Policy No.:

2100.228128

Make / Model:

Lexus

Place of Accident:

Junct of Orchard Rd & Hendy Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final? Yes / No

SHC 5995K



INSRS:

WSP: Trans Cab

Tel:

Liability:

RMKS:



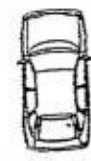
INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
19/5/15	FOR CSO ONLY:	
	Is driver the owner? (YES / NO)	
VIC	If NO, Driver Name / Age:	
	Driver's Own Vehicle Number:	
	Insurance Company:	
	SHC 5995K - CC3 / FC1130 (4070 / EVK3 / DDA 10/6/13)	
	X	
	to get evidence from both parties.	
02/06/15 @ 458pm	Call OI, No Response	
@ 6pm	OI call in OI confirmed accident details. No video recording	
	TP Insurance offered OI 50-50%. OI do not agree as	
	she was not at fault when accident happens. OI wants	
	Full 100% claim.	
	OI Do Not Agree to settle and to Dispute TP claim.	
03/06/15 @ 950am	Letter send to OI, notifying of TP claim. OI to email	
	TP Insurance settlement. OI stated she was not at fault &	
	will not settle for 50-50%. Insist on 100% claim from TP.	
	KN FIVE AFTER LETTER SENT.	
	OI doesn't want to settle even at 50%	
10/06/15 @ 958am	OI call in, email received from OI. Informal OI, if she goes	
	to a private workshop outside AIG Panel & able to claim/confirmed at	
	80-100% claim from TP workshop, then her NCD will be safe & Informal OI, as long as TP filed a claim	
	against her Insurance, her NCD will be affected.	
16/06/15 @ 530pm	Informal OI, her workshop has to fight for 80% or above to retain her NCD. On our end, TP workshop & us.	
17/6/15	As per OI, will personally ask for video clips from "Trans-Cab"	
	After AIG called to inform OI disputed liability. To ask for CCTV	
	email to TP for CCTV. Pending CCTV/evidence from TP.	
	Pass to Kalvin to Finalised.	

COPY SENT

(CONDUCTING VERSIONS)

FINAL SETTLEMENT	Date:	Confirm with	NO SETTLEMENT	BOLA S/N No.:
Repair Cost:	SS	Final Liability:	50 % (Agreed / Assessed)	NIL
Loss of Rental:	SS	(days)	Vic checked	If NO or B 28, Ass. Lia:
Loss of Use:	SS	(\$ x days)	1) Claim status: Normal/Reject/Private Settle	
Disbursement:			2) Report Format:	
Legal Cost:	SS		3) Survey fee:	
Total:	SS	Global Sum: SS	WP \$320 + \$20	

(08/11/13)

REF:

Surveyor: Kalvin

ASSIGNMENT

From: _____ Date: 28/4/15

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHC5995K

at Workshop m/s Transco

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC5995K Yr Regn: Mar 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Renault Latitude c.c. 1495

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 13679 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VFIABLI5AUF 201253

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60X16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front 7 mm Rear 7 mm

R/Bal. 7 mm L/Bal. 7 mm

D.O.A. 23/4/15 D.O.I. 28/4/15

Survey held at Transco

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / instruction

1. B.1. \$ 1,085.60

RED (\$10,751.11 / 917.2)

Date/Time, File Pass to?

☐ : Prel. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS. SI

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG15007261/K1sm3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 29-04-2015



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 2709X	Veh. Inspected	SHC 5995K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/04/2015

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/04/2015	Inspection Date	28/04/2015
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5995K - AIG

RIZA

P/P \$1085.60 / 2 Days

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHC 5995K - RIZA
 VF1ABL15AUC281253
 RENAULT
 LATITUDE
 23.04.2015
AIG

		PART	LIST	
1	1	BUMPER COVER REAR X 500	\$	710.55
2	1	BUMPER LOWER REAR X 500	\$	492.84
3	1	BUMPER REFLECTOR LH X 500	\$	27.96
4	1	BUMEPR BRACKET SIDE LH REAR X 500	\$	87.16
5	1	BUMEPR RETAINER LH REAR X 500	\$	28.84
6	1	FENDER PANEL REAR LH X repair	\$	2,114.83
7	1	FENDER WHEELARCH REAR LH X repair	\$	348.38
8	1	TAILLAMP LH X 500	\$	354.20
9	1	ROCKER PANEL OUTER LH X repair	\$	633.01
10	1	DOOR PANEL REAR LH X repair	\$	1,823.50

TOTAL	\$	6,621.27
10%	\$	662.13
	\$	5,959.14

Special Nett

1SET	PARKING AID X 500	\$	600.00
1SET	REAR BUMPER CLIP X 500	\$	66.00
1SET	BUMEPR BRACKET SIDE CLIP LH RR X 500	\$	10.00
1SET	BUMEPR RETAINER LH CLIP RR X 500	\$	20.00
1SET	BUMPER LOWER REAR CLIP X 500	\$	66.00
1SET	WHEELARCH CLIP REAR LH X 500	\$	45.00
1	DOOR STICKER "6555-3333" ✓	\$	80.00
2	Rear Windscreen Sealant X 500	\$	80.00
1	Rear Windscreen Inner Sponge Seal X 500	\$	150.00
1	RIM (ROUE 7J 16H 2547) LH RR X 500	\$	385.00
1	TYRE LH RR X 500	\$	330.00
1	CAP HUB LH REAR ✓ cut	\$	35.60

TOTAL	\$	1,867.60
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TOTAL PARTS	\$	7,826.74
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115.60

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5995K - AIG

RIZA

Putty And Spray Painting Of The Affected Portion.	\$	540 400 1,400.00
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	400 1,500.00
To Rust-Proofing Of The Affected Areas.	\$	170.00 30
To reinstall rear bumper parking sensor.	\$	170.00 X 11
To check steering geometry and computer wheel alignment	\$	220.00 X 11
To transfer of tire, rim and on wheel balancing.	\$	170.00 X 11
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00 X 11
TOTAL	\$	4,010.00 450
Over All Total	\$	11,836.74

Repair Days

**5 Days
(PARTS BY PARTS)**

Kalun (11/11)
 28/4/15
 After Repair photo.
 2 Repair Days.

Vic

From: Lisa Widjaja [widjaja_lisa@yahoo.com]
Sent: Tuesday, 9 June, 2015 10:33 AM
To: Vic
Subject: APPEAL FOR ACCIDENT INVOLVING SJZ2709X and SHC 5995K on 23 April, 2015
Attachments: SJZ2709X- CorrespondenceswithFirstCapital, 2015.pdf

Dear Mr. Kenneth,

I refer to the abovementioned matter. I have received a mail letter dated 4 June, 2015 from you on 8 June, 2015.

As spoken last week, 3 June, 2015 on the telephone, I have all the correspondences with First Capital (Insurer of Transcab) from 22 May, 2015 to 8 June, 2015 for A Third Party Claim for the abovementioned accident.

I have come down to the Borneo Motors workshop on 24 April, 2015 to file the report of the accident. Thereafter, I contacted First Capital immediately on 18 May, 2015, morning, followed by email on 22 May, 2015, after I was informed by Mr. Patrick, Borneo Motors (one of the authorized workshop under AIG panel) that he had contacted First Capital, Ms. Kavitha Chockalingam who is the case handler of this matter, but the cab driver has a different story to the accident and claimed he had the video footage of the incident as an evidence. So I demanded my rights to view it and have rejected the proposed settlement by First Capital base on 50:50 basis, enclosed is the copy of all the correspondences for your references.

However, Ms. Kavitha has denied that she had informed Borneo with regards to the taxi driver 's claim of having the video footage yesterday on the telephone when I demanded again for the video footage. But Ms. Kavitha didn't denied it when I spoke to her on 18 May, 2015, and said she is still awaiting for the video footage from the cab driver to view it.

For benefit of doubts, you may wish to contact Borneo Motors Below or First Capital to confirm the abovementioned details, as follows:

1. Borneo Motors
Mr. Patrick : Hp. 97650369
2. First Capital
Ms. Kavitha : 6507-3853

Hence, I do not approve on the settlement payment to transcab for a Third Party Claim to my AIG policy as I am confident that I am not at fault, and still awaiting for the settlement by First Capital for my car repair and car rental as the repair requires 4 working days. Therefore, I will demand my rights and neither be liable nor affect my NCD upon next renewal, in the event AIG made the settlement payment to Transcab.

Please do not hesitate to contact me if you need further information. Kindly be informed that I have the images of my car and the cab on the accident which I have given to First Capital and Borneo Motors.

Many thanks & best regards,

Lisa Widjaja

Mobile: (65) 96708154

As per Ms Lisa 3/6/15, OI was not at fault & do not agree to
settle 50%-50% offered by TP workshop. OI wants Full 100%
* TP cut into OI lane to alight passenger.

Subject: Re: A Third Party Claim for The Accident on 23 April, 2015 between Transcab License Plate No. SHC 5995K & My Car License Plate SJZ2709X (Lexus IS250C) - Part 1

From: Lisa Widjaja (widjaja_lisa@yahoo.com)

To: Kavitha@first-insurance.com.sg;

Date: Monday, June 8, 2015 5:19 PM

Dear Ms. Kavitha,

Following to our telephone conversation today and as per your advised, enclosed is the quotation of my car repair prepared by my preferred workshop for First Capital. As the repair requires 4 working days, I will need a rental car to commute to my work place. I will send you the quotation for the car rental soonest possible.

I shall await for your favorable reply soonest possible.

Many thanks & best regards,

Lisa Widjaja
Mobile: (65) 96708154

On Wednesday, May 27, 2015 3:26 PM, Lisa Widjaja <widjaja_lisa@yahoo.com> wrote:

Dear Kavitha,

Kindly confirm when is the surveyor report is to be delivered to you, including their advise on the repair cost and no of days it will take to repair. Also will appreciate it if you may send me a copy of the report for transparency purposes. I trust that First Capital will resolve this matter amicably soonest possible to prevent any dispute and legal involvement unnecessarily.

Many thanks & best regards,

Lisa Widjaja

On Tuesday, May 26, 2015 12:05 PM, Lisa Widjaja <widjaja_lisa@yahoo.com> wrote:

Dear Ms. Kavitha,

Thank you for your prompt reply and your proposal for 50:50 basis.

I regret to inform you that am looking for Third Party Claim of 100%. For avoidance of doubt, I am confident that I am driving on my lane but the cab driver accelerated to the left and hit the right side of my front car. As you can see from my picture taken that there is the mark of my red car paint at the left side of his cab wheel rim, as well as scratches at the left back passenger door, which shows evidence that the cab driver has misjudge his and my car position at the point of the accident. I will not take on his lane as I can easily view his car from my right side. Also, the cab driver was so rude showing his middle finger immediately as he alight from his cab and yelling at me that I went into his lane. I kept cool as I don't see the benefit of arguing with him and I was confident that I am not at fault.

Additionally, the authorized workshop has estimated about 4-5 days of repair so I will require rented car as well during the repair period which I will want to claim to First Capital as well. I trust that First Capital is a reputable and professional insurer and your fair evaluation is greatly appreciated. I shall await for your confirmation on the outcome prior to my repair.

Please do not hesitate to contact me at 96708154 for further discussion and information.

Many thanks & best regards,

Lisa Widjaja

On Tuesday, May 26, 2015 11:37 AM, Kavitha Chockalingam <Kavitha@first-insurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Lisa,

Our surveyor will advice us on repair cost and no of days it will take to repair. Please note that the survey was done on a WP basis.

In view of the circumstances of the accident, we are willing to negotiate settlement at 50:50 basis. Please advice if your are agreeable to this and we shall procee accordingly.

If you are not agreeable, you may wish to proceed repairs under you policy policy first.

Thank you.

Best regards,

Kavitha Chockalingam
Motor Claims Department
First Capital Insurance Limited
DID: 65073853
kavitha@first-insurance.com.sg

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Lisa Widjaja [mailto:widjaja_lisa@yahoo.com]
Sent: Tuesday, May 26, 2015 10:53 AM
To: Kavitha Chockalingam
Subject: Re: A Third Party Claim for The Acccident on 23 April, 2015 between Transcab License Plate No. SHC 5995K & My Car License Plate SJZ2709X (Lexus IS250C) - Part 1

Dear Kavitha,

The surveyor has come to survey and take picture of my vehicle yesterday, kindly advise how long is the process for the Third Party Claim and when can I repair my car.

Your advise is greatly appreciated.

Many thanks & best regards,

Lisa Widjaja
Mobile: (65) 96708154

On Monday, May 25, 2015 1:05 PM, Lisa Widjaja <widjaja_lisa@yahoo.com> wrote:

RESEND.

Will send you the other images.

Many thanks & best regards,

Lisa Widjaja

On Monday, May 25, 2015 11:11 AM, Lisa Widjaja <widjaja_lisa@yahoo.com> wrote:

Dear Ms. Kavitha,

I refer to my email on 22 May, 2015 (please refer the copy below for your reference), and our telephone conversation earlier today.

At your request enclosed is the images of the damages for both vehicles taken at the accident scene by myself for your reference. For avoidance of doubt, the accident happened when I was inside my left lane (the first lane from the left) at Handy Road going to Plaza Singapura from Orchard Road, and suddenly the cab driver accelerate from my right to cut into my lane because he was alighting his passengers (1 Chinese Lady) at the left curb. So, immediately I stopped behind his cab at Handy Road across The Cathay Building, to exchange our particulars. I have also attached the cab driver's Driving License.

Kindly advise on the appointment schedule of your surveyor to come and view my car soonest possible, and you have confirmed verbally today that the surveyor cost is at First Capital cost for the Third Party Claim.

Please do not hesitate to contact if you need further information and clarification on the abovementioned matter.

Thank you for your kind assistance and understanding. I will also appreciate it if you may send me acknowledgement receipt upon receiving this email for my record.

Best regards,

Lisa Widjaja

On Friday, May 22, 2015 12:04 PM, Lisa Widjaja <widjaja_lisa@yahoo.com> wrote:

Dear Ms. Kavitha,

I refer to the abovementioned matter and our telephone conversation this morning.

On 24 April, 2015, I went to Borneo Motors (an authorized workshop) to report on the accident for a Third Party Claim and Mr. Patrick has attended to my case. He advised me to wait for his update as he will do the necessary submission and processing, prior to the proposed repair on my car damages. On 18 May, 2015, Mr. Patrick had informed me that he had spoken with the person in charge of the accident from Transcab issuer (First Capital) that the cab driver has a recorded video footage of the accident as an evidence, and I demand my rights as the owner of the vehicle, as well as the driver during the accident, to view it if any.

As I required my vehicle to be repair soonest possible, and I understand from my Insurer's guideline of making a third party claim, that I should contact the Third Party Insurer to request them to conduct a survey of my vehicle, prior to the required repair of

my vehicle. For clarification purposes, **the cost of surveyor is to be borne by First Capital**. I, Lisa, can be contacted at 96708154 for confirmation of the arrangement as I am still driving my car everyday to work. Therefore, you may wish to arrange with the surveyor to survey my car at my office (Hong Leong Building, 16 Raffles Quay) on weekdays, Monday - Friday from 9am to 6pm, and kindly confirm with me.

On another note, I may provide you my car repair quotation by my selected workshop when required.

I hope to hear your confirmation soonest possible.

Many thanks & best regards,

Lisa Widjaja
Mobile: (65) 96708154

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Wednesday, 16 December, 2015 1:18 PM
To: jasminetan@transcabservices.com.sg
Cc: 'tzeyong.lui'; claims@transcabservices.com.sg; 'Zhe Wei'
Subject: YOUR REF : SHC 5995K ON 23.04.2015 / AIG: SJZ 2709X

WITHOUT PREJUDICE

Dear Ms. Jasmine,

We refer to the above subject.

The repair cost was adjusted at \$1,085.60 (part by part) (before GST) and 2 days recommendation for repair.

We have been requesting for your letter of demand for negotiation settlement.

Kindly send us the requested letter of demand for us to proceed for an offer settlement.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Apr 2015 15:38 Edit Reg		28 Apr 2015 00:00 Edit Adj Rpt	S\$1,085.60 Edit Estimates	S\$1,085.60 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LISA WIDJAJA @ KWAN SIOE TJU, NRIC: S2206847D		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, NRIC: 200303878K		
Vehicle Reg. No.:	SHC5995K	Date of Loss:	23/04/2015 18:00 - :59
Claim Type:	TP / 2134505039SG	Policy/Cover Note No.:	2100238128 Coverage: 20/02/2015 - 19/02/2016
Vehicle Reg. No. (Insured):	SJ22709X	Policy No. (Claimant):	D-I2047359MFSH/
		Excess:	S\$
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Ishak, Nor Hafizah]		
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 11/05/2015]		
Driver/Custodian (Insured):	LISA WIDJAJA @ KWAN SIOE TJU (), NRIC: S2206847D		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (28/12/2015): Claim status
- AIG_SG (21/08/2015): Claim Status

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=ds... 4/1/2016

Claim Documents

*SHC5995K (2134505039SG)
[SJZ2709X]
TP
TRANS-CAB SERVICES PTE LTD
Apr 23 2015 6:00PM
[LISA WIDJAJA @ KWAN SIOE TJU]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
2	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
3	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
4	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
5	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
6	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
7	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
8	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
9	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
10	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
11	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
12	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
13	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
14	29/04/15 19:01	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
15	29/04/15 19:01	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
16	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
17	29/04/15 19:01	General View							Load JPG	<input checked="" type="checkbox"/>	
18	15/12/15 18:04	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	15/12/15 18:04	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
20	15/12/15 18:04	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	07/05/15 10:05	TP ESTIMATE							Load PDF		
2	07/05/15 10:05	TP GIA REPORT							Load PDF		
3	23/06/15 10:23	SHC5995K - witness statement							Load PDF		
4	04/01/16 11:22	TO WP - TEMPORARILY CLOSE FILE							Load PDF		
5	04/01/16 16:35	LETTER TO OI							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print	
1	30/04/15 09:46	OI GIA REPORT							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG15007261/K1JA3S2
Date: 04/01/2016

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100238128
Claimant Vehicle No : SHC5995K Insured Vehicle No : SJZ2709X
Date of Loss: 23/04/2015 Nature of Claim: TP Claim No: 2134505039SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC5995K
Make & Model: RENAULT LATITUDE, 2.0 D dCi (A) Engine No: M9R8839C002424
Reg. Date: 16/03/2015 (Man. Year: 2014) Chassis No: VF1ABL15AUC281253
Colour: Red Odometer: 13679 km
Engine Capacity: 1995 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16
Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,826.74	115.60	7,711.14	98.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,010.00	970.00	3,040.00	75.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,836.74	1,085.60	10,751.14	90.83
+ GST 7.00/7.00% (S\$)	828.57	75.99	752.58	90.83
Nett Amount (S\$)	12,665.31	1,161.59	11,503.72	90.83
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 28/04/2015
Date Inspected: 28/04/2015 Inspected At: Trans-cab Auto Services Pte Ltd (HQ)
Estimated Period of Repair: 2.0 days No. 42 Sungei Kadut St 1
Singapore 729346

Adjuster: KALVIN ANG WEI KUN Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Serviceable	710.55 FL	*- FL
2	1		*BUMPER LOWER REAR	Serviceable	492.84 FL	*- FL
3	1		*BUMPER REFLECTOR LH	Serviceable	27.96 FL	*- FL
4	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	87.16 FL	*- FL
5	1		*BUMPER RETAINER LH REAR	Serviceable	28.84 FL	*- FL
6	1		*FENDER PANEL REAR LH	Repair	2,114.83 FL	*- FL
7	1		*FENDER WHEELARCH REAR LH	Repair	348.38 FL	*- FL
8	1		*TAILLAMP LH	Serviceable	354.20 FL	*- FL
9	1		*ROCKER PANEL OUTER LH	Repair	633.01 FL	*- FL
10	1		*DOOR PANEL REAR LH	Repair	1,823.50 FL	*- FL
11	1		*SET PARKING AID	Serviceable	600.00 FS	*- FS
12	1		*SET REAR BUMPER CLIP	Not Necessary	66.00 FS	*- FS
13	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
14	1		*SET BUMPER RETAINER LH CLIP RR	Not Necessary	20.00 FS	*- FS
15	1		*SET BUMPER LOWER REAR CLIP	Not Necessary	66.00 FS	*- FS
16	1		*SET WHEELARCH CLIP REAR LH	Not Necessary	45.00 FS	*- FS
17	1		*DOOR STICKER 6555-3333	Necessary	80.00 FS	*80.00 FS
18	1		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
19	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	150.00 FS	*- FS
20	1		*RIM (ROUE 7J 16H 2547) LH RR	Serviceable	385.00 FS	*- FS
21	1		*TYRE LH RR	Serviceable	330.00 FS	*- FS
22	1		*CAP HUB LH REAR	Cut	35.60 FS	*35.60 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,488.87	115.60
- List Item Discount on L Items 10.00/10.00% (\$\$)	662.13	0.00
Total Parts (\$\$)	7,826.74	115.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	1,400.00	540.00
2	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	1,500.00	400.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	30.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR.	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
6	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	New	170.00	0.00
7	TO TRANSFER OF REAR FEBDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	380.00	0.00
Gross Labour Cost (S\$)			4,010.00	970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >