

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, April 13, 2020 11:05 AM
To: SUKYING@YAHOO.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJG9601B & SMF9776A ON 02/04/2020 ALONG/AT JUNCTION OF PUNGGOL WEST FLYOVER TOWARDS PUNGGOL

Our Ref: CC4/AIG20005134/ka3

LAI WING HONG
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJG9601B & SMF9776A ON 02/04/2020 ALONG/AT JUNCTION OF PUNGGOL WEST FLYOVER TOWARDS PUNGGOL

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **22/04/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly let us have a copy of the accident video to enable us to review and do the necessary.

Please e-mail us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.