

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 11 November 2020 11:35 AM
To: Chris Lim Gan Koon
Cc: Admin A; Joanne Yong; Mei Kwan (LKKAuto)
Subject: RE: PRI: SURVEY ASSESSMENT - D20001818MFSH/1 // EXPRESS SETTLEMENT
Attachments: 10 DAYS NOTICE TO TP.pdf; LKK RESURVEY PHOTO 2.pdf; LKK RESURVEY PHOTO 3.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf

Hi Chris,

We refer to the above matter

We have issue 10 days notice email to TP on 17/10/2020.

Till date no further development / response from TP.

Attached is the copy of 10 days notice to TP and survey photo.

We will proceed to submit WP and close the case.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [mailto:JoanneYong@msfirstcapital.com.sg]
Sent: Monday, 13 April 2020 9:49 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI: SURVEY ASSESSMENT - D20001818MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

Please find the attachment as per requested.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneying@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 11 April 2020 12:37 pm

To: Joanne Yong <Joanneying@msfirstcapital.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20001818MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001818MFSH

LKK REF: CC4/FCI20005131/Aga3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 9 April 2020 9:37 AM

To: assignments <assignments@lkkauto.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>;
JOANNEYONG@MSFIRSTCAPITAL.COM.SG <JOANNEYONG@MSFIRSTCAPITAL.COM.SG>

Subject: PRI: SURVEY ASSESSMENT - D20001818MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 17 October 2020 2:50 PM
To: Chin Hui Xin
Subject: RE: YOUR REF: SMP 5168D (OUR REF: CC4/FCI20005131/Aga3) *** ACCIDENT INVOLVING SHC 8627D & SMP 5168D ON 06/04/2020 ***

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: SMP 5168D
Our Ref: CC4/FCI20005131/Aga3

Dear Sir/Madam,

ACCIDENT INVOLVING SHC 8627D & SMP 5168D ON 06/04/2020

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s First Capital Insurance Limited.

Please respond within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

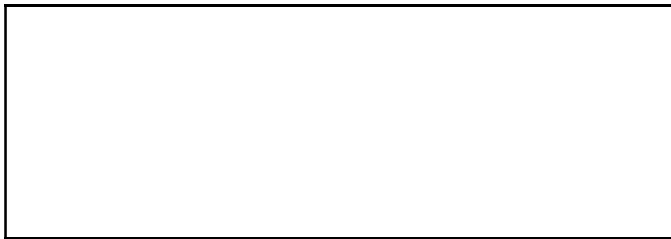
From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Monday, 7 September 2020 9:32 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: YOUR REF: SMP 5168D (OUR REF: CC4/FCI20005131/Aga3) *** ACCIDENT INVOLVING SHC 8627D & SMP 5168D ON 06/04/2020 ***

Dear Cecilia,

Will send you by this week.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Mon, Sep 7, 2020 at 9:27 AM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Hui Xin,

Yes, we need LOD urgently.

As final reminder is already out.

Please email us a copy ASAP.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Monday, 7 September 2020 9:13 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: YOUR REF: SMP 5168D (OUR REF: CC4/FCI20005131/Aga3) *** ACCIDENT INVOLVING SHC 8627D & SMP 5168D ON 06/04/2020 ***

Dear Cecilia,

All I own your LOD list.

Regards,

Melody Chin

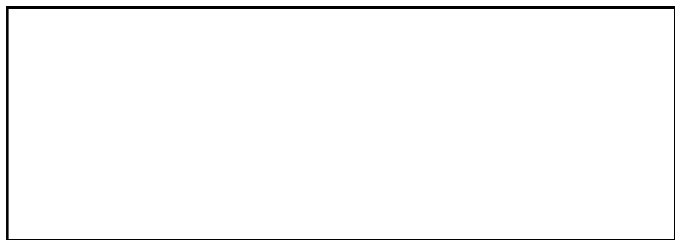
N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Sat, Sep 5, 2020 at 6:10 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Hui Xin,

What list you need?

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

Cecilia Chong | Case Handler

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Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

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Auto
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Pte Ltd

Save the Earth. Print only when necessary.

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Friday, 4 September 2020 7:13 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: YOUR REF: SMP 5168D (OUR REF: CC4/FCI20005131/Aga3) *** ACCIDENT INVOLVING SHC 8627D & SMP 5168D ON 06/04/2020 ***

Dear Cecilia,

Give me sometime I will do for you as soon as possible.

Can you give me one list?