

Elaine (LKK Auto)

To: katielee@uoi.com.sg
Cc: yvonnewong@lkkauto.com; 'SUR'
Subject: RE: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U
Attachments: GIA Rpt.pdf; LKK photo.pdf; LKK photo2.pdf; LKKAdjustment.pdf; LKKInspection.pdf; UOI2-LKKInvoice-AC2003872.pdf

Dear Katie,

Enclose Survey Report of SLA 534D.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]
Sent: Monday, April 13, 2020 11:06 AM
To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: FW: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

[resend](#)

Regards,

Katie Lee
Manager
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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From: LEE KATIE

Sent: Monday, 13 April 2020 8:35 AM

To: 'Claims Assistance - VAG Singapore' <claims@vag.sg>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; 'LKK Paya Ubi' <rspu@lkkauto.com>

Subject: RE: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

WITHOUT PREJUDICE

Dear Jeffrey,

Thanks. Strictly on without prejudice to other related claims that may arise in the above accident, we are prepared to offer direct settlement to your client subject to the repair costs and number of days for repair as recommended by our surveyor.

Kindly note that we are not responsible for any delay such as parts unavailable or whatsoever.

Regards,

Katie Lee

Manager
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Claims Assistance - VAG Singapore <claims@vag.sg>

Sent: Saturday, 11 April 2020 3:45 PM

To: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

Without prejudice

Dear Katie,

Please find the initial estimate (without surveyor markings) attached for your reference.

Best Regards,
Jeffrey

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AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06](#)-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

On Fri, Apr 10, 2020 at 11:00 AM LEE KATIE <katielee@uoi.com.sg> wrote:

WITHOUT PREJUDICE

Dear Isaac,

We withdraw our offer on direct settlement.

Please let us have the estimation of your client's vehicle.

Regards,

Katie Lee

Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 9 April 2020 11:33 AM

To: Claims Assistance - VAG Singapore <claims@vag.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

Without Prejudice

Dear Issac

Liability is clear, without prejudice to any third party injury's claim

kindly forward us all supporting documents to finalise your client's claim.

We are not responsible for the delay due to workshop unable to repair during this circuit breakout.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Claims Assistance - VAG Singapore <claims@vag.sg>
Sent: Wednesday, April 8, 2020 11:30 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: Re: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

Dear Josephine.

As spoken on the phone earlier.

We will propose LKK surveyor to survey our client's vehicle SLA534D.

Best Regards,
Isaac Wong

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[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

On Wed, Apr 8, 2020 at 10:35 AM WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear Isaac

We propose Priority Services , if you do not agree, kindly choose from our lists of surveyors.

Josephine Wong

Executive

Claims

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From: Claims Assistance - VAG Singapore <claims@vag.sg>

Sent: Wednesday, April 8, 2020 9:52 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: Re: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

Dear Josephine.

Our client SLA534D would like his car to be surveyed at our VAG West Outlet tomorrow 09/04/2020 from 10am to 11am.

Please revert to us if you have any available slots as per our client's request.

VAG West Address: [48 Toh Guan Road East, #05](#)-123 Enterprise Hub, Singapore 608586

Best Regards,
Isaac Wong

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On Tue, Apr 7, 2020 at 6:20 PM WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

| Without Prejudice

Dear Isaac

Accident is yesterday – 7 April 20, merimen download is the next day .

We have not receive our insured report , liability unclear.

Do you still want to survey vehicle ?

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Claims Assistance - VAG Singapore <claims@vag.sg>

Sent: Tuesday, April 7, 2020 6:08 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: TRAFFIC ACCIDENT DATED 07/04/2020 INVOLVING SLA534D AND YOUR INSURED GBK2547U

Without Prejudice.

Dear Sir/mdm.

We refer to the above matter.

Please refer to the attached GIA report for your review.

As our client is claiming against your insured.

Please revert to us in regards to the liability clearance for this case.

Best Regards,
Isaac Wong

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