

Jasper Chua (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 26 October 2020 3:39 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Db3) on 03/04/2020
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Jasper,

Please offer as per below:

COR : \$11,913.69
LOR : \$703.20 - \$1,254.00 (\$117-\$125.40 X 06-10 Days)
LOI : \$300-\$500 (\$50 X 06-10 Days)
Total : \$12,916.89 - \$13,667.69

- To request repair tax invoice from third party.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, October 9, 2020 10:58 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Db3) on 03/04/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver (with stop line) turn into main road.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER	
Cost of Repair (w/gst)	\$ 26,341.01	\$ 11,913.69	
Loss of Rental (\$125.40 x 12 days)	\$ 1,504.80	\$ 1,254.00	(\$125.40 x 10 days)
Loss of Income (\$80.00x 12 days)	\$ 960.00	\$ 500.00	(\$50.00 x 10 days)
Proposed Total	\$ 28,805.81	\$ 13,667.69	

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	4
CLAIM DAYS	10

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, 28 May 2020 3:00 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Jasper,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 28 May 2020 2:06 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Rachel,

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 09)

Remarks: Insured driver (with stop line) turn into main road.

Kindly let us have your approval on liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 15 April 2020 3:09 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Mei Kwan,

Attached GIA as per request.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 15 April 2020 3:06 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly provide us a copy of your insured's GIA report for our necessary action.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]
Sent: Wednesday, 15 April 2020 2:55 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - D20001784MFSH) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Mei Kwan,

Please proceed with express settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, April 11, 2020 2:21 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8368B (OI : FCI - TBA) and SHA4622D (TP : LKK REF - CC6/FCI20005126/Dha3) on 03/04/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 4622D at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair + wheel alignment report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)