

Re: TP Claims / Arrange Survey - Accident involving SMR5354Y & GBH371M on 06/04/2020 (AIG) * LKK REF: CC6/AIG20005119/ea3**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon 4/20/2020 3:56 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Lily Loi <lily.loi@ow.sg>

Cc: Jake Wee <jake.wee@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, April 13, 2020 11:26 AM

To: Lily Loi <lily.loi@ow.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Jake Wee <jake.wee@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Sharon Ten <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claims / Arrange Survey - Accident involving SMR5354Y & GBH371M on 06/04/2020 (AIG) *** LKK REF: CC6/AIG20005119/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

OIC – Asher.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [mailto:lily.loi@ow.sg]

Sent: Monday, 13 April 2020 10:50 AM

To: Admin-D (LKKAuto); assignments; Admin A

Cc: Jake Wee; Ling Ting An; Ong Hock Kong; Sharon Ten

Subject: RE: TP Claims / Arrange Survey - Accident involving SMR5354Y & GBH371M on 06/04/2020 (AIG)

Dear Admin,

Please advise the officer in charge.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 9 April 2020 3:36 PM

To: Sharon Ten <sharon@ow.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Jake Wee <jake.wee@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: Re: TP Claims / Arrange Survey - Accident involving SMR5354Y & GBH371M on 06/04/2020 (AIG)

Dear Sharon,

Noted with thanks.

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Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten <sharon@ow.sg>

Sent: Thursday, 9 April 2020 3:23 PM

To: assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>; Jake Wee <jake.wee@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: TP Claims / Arrange Survey - Accident involving SMR5354Y & GBH371M on 06/04/2020 (AIG)

Your Ref: GBH371M

Our Ref: SMR5354Y

Dear Officer,

Has your insured reported?

Please arrange for survey on 13/04/2020 morning. Vehicle in.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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