



新友合汽车私人有限公司
SIN YEW HUP AUTO PTE LTD
393M, Woodlands Road, Yew Tee Industrial Estate, Singapore 677981
Tel: 6760 0819 Fax: 6769 0221 Email: syhapl@singnet.com.sg
Specialise in Insurance Claims and General Motor Repair Work

Your Ref: D20001814MFSH

Our Ref: SLS4451M

06 JUL 2020

MS FIRST CAPITAL INSURANCE LTD
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

Dear Sir/Mdm

ACCIDENT INVOLVING: SLS4451M & SHA5170J
AT/ALONG TOH GUAN ROAD ON 04/04/2020

We are the repairer of vehicle no.SLS4451M that was involved in the above-mentioned accident.

We are instructed that on 04 April 2020, the driver of your insured motor vehicle no.SHA5170J did so negligently drove, managed and controlled the said motor vehicle that he caused or permitted the same to collide into our client's motor vehicle no.SLS4451M.

To enable you to expedite this matter, we herewith forward the following support documents for your kind consideration:

A) Invoice: 07269
C) Search Fee

B) Letter of Authority

Our Claim is quantified as follows:

1) Cost of Repairs	\$ 1,644.38 (inclusive 7% GST)
2) Search Fee	\$ 7.45 (inclusive 7% GST)
3) Loss of Use:	
(1PRS, 1PH, 1Sunday & 3 Working days @ \$100 per day)	\$ 600.00

	\$ 2,251.83
	=====

Kindly let us have your settlement as soon as possible. Thank you very much

Yours sincerely


Josephine Teo

LETTER OF AUTHORITY
THIRD PARTY MOTOR CLAIM

I/We, WONG SUNG TOON
IC/FIN/Co. Regn. No. S0015454G of BLK 210 TAMANES STREET
23 #07-91 Singapore (520210)
owner of Vehicle No. SLS 4451 M insured by
NTUC INCOME INSURANCE under Policy No.
5103919772-01 do hereby authorise SIN YEW HUP AUTO PTE LTD
of 393M WOODLANDS ROAD, YEW TEE INDUSTRIAL ESTATE,
Singapore (677981) to act as my/our representative in my/our claim against the
owner(s)/driver(s) of Vehicle No(s). SHA5170J
in respect of an accident occurred at/along TOH GUAN ROAD
on 04/04/2020.

I/We also hereby authorise the my/our representative to settle my/our above-mentioned claim in a manner that they deem fit and the representative is further authorised to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of SIN YEW HUP AUTO PTE LTD.

And I/We further indemnify my/our above-mentioned representative against all claims and/or damages which may arise from all action taken for and on my/our behalf.

In the event if the damage claim to my/our vehicle is settled directly between myself/ourselves and the owner/driver and/or with the 3rd party's insurers whether be it known or unknown to my/our repairers, I/We will personally be held liable and responsible for the full cost of repair, rental charges, survey fees, un-insured losses (Excess &/ Loss of use) and other incidental charges incurred by my/our repairers and I/We undertake to pay the same to them personally.

I/We the owner of Vehicle Registration No. SLS 4451 M. affirm the above-said statement below.

Date: 08/04/2020

Signature: 
(With Company Stamp If Applicable)

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001814MFSH
ACCIDENT DATE : 04/04/2020
ACCIDENT LOCATION : JURONG GATEWAY ROAD TO TOH GUAN ROAD TWDS PIE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : HEAH AH TEE
INSURED VEHICLE : SHA 5170J
INVOLVED PARTY : SLS 4451M
SETTLEMENT SUM : \$2,011.83

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

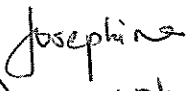
CLAIMANT : WONG SUNG TOON

Signature and Date :


3/8/2020

WITNESS : TEO HONG ENG

Signature and Date :


03/08/2020




Co./GST Regn. No. 200921075G

SIN YEW HUP AUTO PTE LTD
393M WOODLANDS ROAD, YEW TEE INDUSTRIAL ESTATE
SINGAPORE 677981
WOODLANDS ROAD, YEW TEE INDUSTRIAL
ESTATESingapore677981
syhapl@singnet.com.sg
GST Registration No. : 200921075G

Tax Invoice 07269

BILL TO
MS FIRST CAPITAL
INSURANCE LIMITED
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

DATE
06/07/2020

PLEASE PAY
S\$1,644.38

DUE DATE
06/07/2020

DATE	DESCRIPTION	QTY	RATE	AMOUNT
04/04/2020	COST OF REPAIR FOR SLS4451M HYUNDAI ELANTRA 1.6 A (TP CLAIMS)	1	1,536.80	1,536.80
SUBTOTAL				1,536.80
GST TOTAL				107.58
TOTAL				1,644.38
TOTAL DUE				S\$1,644.38

THANK YOU.

Please cross your cheque and make it payable to 'SIN YEW HUP AUTO PTE LTD.'



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Apr 2020 / 13:05:33

Receipt Date/Time : 08 Apr 2020 / 13:05:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200408-001499

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHA5170J

As at 04 Apr 2020/21:50:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1	Insurance Enquiry - SHA5170J Enquiry Fee 20200408130438892490	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

462845XXXXXX3439 eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 29 July 2020 4:31 PM
To: Jasper Chua (LKK Auto)
Cc: Mary Nelson; Novin Siah; Admin A
Subject: Mandate given - D20001814MFSH/1 // EXPRESS SETTLEMENT/ LKK ref: CC4/FCI20005114/Qba3

Dear Jasper,

TP Vehicle is a 1591cc vehicle LOU @ \$50 to \$60

Please start offer @ \$50 X 3 days to \$60 X 6 days = \$150 to \$360.00

COR \$1,644.38 (W/GST as per your surveyor recommendations)

LTA - \$ 7.45 (receipts given in LOD to us)

Mandate for settlement \$1,801.83 to \$2,011.83

Please start offer from \$1,801.83.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 29 July 2020 4:05 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Mary Nelson <marynelson@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Agree to ES & Liability - D20001814MFSH/1 // EXPRESS SETTLEMENT/ LKK ref: CC4/FCI20005114/Qba3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **SIN YEW HUP AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,970.94	\$ 1,644.38
Loss of Use (\$100.00 x 6 days)	\$ 600.00	\$ 480.00
LTA Search Fee	\$ 7.45	\$ 7.45
Proposed Total	\$ 2,578.39	\$ 2,131.83

(\$80.00 x 6 days)

Breakdown of days is as follows:

Recommended days	3
Weekends / Downtime	3
CLAIM DAYS	6

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Wednesday, 29 July 2020 3:48 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Mary Nelson <marynelson@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>

Subject: Agree to ES & Liability - D20001814MFSH/1 // EXPRESS SETTLEMENT/ LKK ref: CC4/FCI20005114/Qba3

Dear Jasper,

We refer to your email dated 7/7/2020 and 29/7/2020.

We agree to your proposal on liability in your email dated 2/7/2020. "Liability: 100% (BOLA 27)Remarks: Insured driver rear-ended third party"

Please put up your recommendations on Quantum for our approval as we have already received the LOD from the Workshop.

Regards
Jason Tea
Motor Claims

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However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Mary Nelson <marynelson@msfirstcapital.com.sg>
Sent: Wednesday, 29 July 2020 2:40 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Novin Siah <NovinSiah@msfirstcapital.com.sg>
Subject: FW: PRI: SURVEY ASSESSMENT - D20001814MFSH/1 // EXPRESS SETTLEMENT/ LKK ref: CC4/FCI20005114/Qba3

Dear JT,

Please attend.

Thanks.

Best Regards,
Mary A Nelson
MS First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | Reg. No. 195000106C
D: 6854 3461 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>
A Member of  **MS&AD INSURANCE GROUP**

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 29 July 2020 9:28 am
To: May Chua <maychua@msfirstcapital.com.sg>