



FALCON AIR

Your Ref: D20001797MFSH

Our Ref: TPC/FAS/MSFCI/PL03371

Attn: MOTOR CLAIMS DEPARTMENT

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877

Dear Sir /Madam

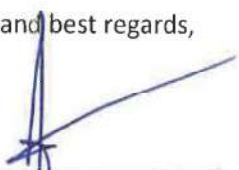
RE: ACCIDENT INVOLVING SJD6787J & SHC3328A ON 03/04/2020 ALONG SLIP ROAD OF PASIR RIS
DRIVE 8 TOWARDS PASIR RIS GROVE

We are pleased to have a direct settlement with you based on the following:

S/N Details	Amount (S\$)
1 Cost of Repair	2,728.50
2 Rental @ \$100 X 5 Days	535.00
3 Search Fee	7.49
	<u>3,270.99</u>
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards,


Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sgNB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"

AUTHORIZATION TO ACT

I, RADHA EXPORTS PTE LTD ("the third party claimant")
of 40 PANDAN ROAD SINGAPORE (address),
owner of SJD 6787J (vehicle no.) hereby authorize
FALCON-AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJD 6787J that was damaged pursuant to the
accident which occurred on 03/04/20 (date) along SLIP RD OF
PASIR RIS DRIVE 8 TWD PASIR RIS GROVE (location)
involving vehicle no/s SH C.3328A
("the accident").

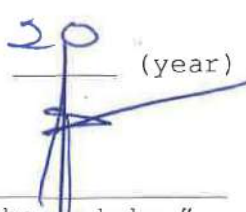
I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further, to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 day of 05 (month) 20 20 (year)


Signed by "the third party claimant"




Signed by "the workshop"
(with chop)



DISCHARGE RECEIPT

CLAIM REFERENCE : D20001797MFSH
ACCIDENT DATE : 03/04/2020
ACCIDENT LOCATION : TPE (PIE) >>PASIR RIS DR 8
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LIM KIM MENG
INSURED VEHICLE : SHC3328A
INVOLVED PARTY : SJD6787J
SETTLEMENT SUM : 3,270.99

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT :



Signature and Date :

11/09/20

WITNESS :

Signature and Date :



11/09/2020



FALCON-AIR

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD #16-01 CITY HOUSE
SINGAPORE 068877

Attention : Motor Claim Department

Contact : 62222311 Fax No. : 65073849

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice : TI101150

Date : 30/05/2020

Vehicle Num. : SJD6787J

Make/Model : MIT LANCER EX 1.5-28/FEB 2023

Chassis/Eng# : JMYSRCY2A8U004502

Accident Date : 03/04/2020

Claim No. : D20001797MFSH

Reference : TP NTUC VS MSFCI L/S \$2,550.00

Policy No. :

LUMP SUM REPAIR
INCLUSIVE OF PARTS, LABOUR & PAINT

Amount S\$

2,550.00

SingDollars : Two Thousand Seven Hundred Twenty-Eight & Cents Fifty Only

E. & O.E.

Total S\$:

2,550.00

7% GST S\$:

178.50

Amount Due S\$:

2,728.50

=====



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **PDL 07391**

Please quote full invoice number when making payment

V. A. Nr: FIAS SJ067837		Vehicle Reg. Nr: SJ074987		Model Type TOY PHEMIO		Co. Reg. No.: 1988-04415-W	
Rates/Remarks		☐ inc. GST ☐ exc. GST		Rental Period		Agreed Return Date	
\$ 1.00 Per Day	\$ Per Week	KM IN	156918	Time/Date In	11/20/07 06:20:29	Hour	Day Mth Yr
\$ Per Month	\$	KM OUT	156779	Time/Date Out	11/05/07 05:20:29	Hour	Day Mth Yr
Plus First	Km Free Per thereafter,	KM DRVN					
Chargeable at \$ Per Km				Collision Damage Excess Reduction		☐ Accept ☐ Decline	
Hirer's Name RADHA EXPORTS PTE LTD				\$ Per Day \$ Per Mth		☐ Accept ☐ Decline	
Hirer's Address 40 PANDAN LOOP				Personal Accident Insurance		☐ Accept ☐ Decline	
Co. Reg. No. 19450018C Tel. No (Res/HP/Pgr) 62202277 Fax. No.				\$ Per Day \$ Per Mth		Dollars Cents	
Reference Contact		Tel. No. (Ofc)		Rental Charge Computation			
Driver's Name MOORJANISUNIL SAJAN D.O.B. 12/10/1980				Vehicle Hire			
Driver's Address				5 DAYS		500 00	
Tel. No. (Res/HP/Pgr) 90022731 Passport/I.C. Nr./Country G 64654944				CDER			
Driving Licence Nr. 2710912010 Expiry / Pass Date TF Issued By				PAI			
Additional Driver's Name		D.O.B.		Delivery / Collection Fee			
Additional Driver's Address				Petrol			
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country		Misc			
Driving Licence Nr.		Expiry / Pass Date		Issued By			
Method Of Payment ☐ Cash ☐ Cheque/Nets ☐ Card ☐ Bill Co				Sub-Total		500 00	
Details of Payment		Amount \$ Date Rec'd by		Add GST @ 7%		35 00	
				Total Net Charges (incl. GST)		535 00	
				*Less Total Prepayment/Deposit Rec'd			
				Balance Amount Due/Refundable		535 00	
				Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Nets			
				Received \$		By Hirer X	
				Out By		In By	
				Check In Station		Computed By	
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
				 E A J F Indicate petrol level when vehicle is checked out Indicate petrol level when vehicle is returned			
* Total Payment Received				FA RENTAL AGREEMENT NO. : PDL 07391			

Hirer is responsible for the first \$ **2000.00** excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ **1500.00** excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by law.



X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg E-mail: pandan@falconair.com.sg



FALCON-AIR

RADHA EXPORTS PTE LTD
40 PANDAN ROAD SINGAPORE
609282

Contact : 6220 2777 90022731

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice : PL114924

Invoice Date : 05/06/2020
Vehicle Num. : SJD6787J
Make/Model : MIT LANCER EX 1.5
Mileage(Km) :
POWVO/RO# :
Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		BEING SEARCH FEE FOR VEHICLE DOA 03/04/2020 MSFCI	7.00	7.00

SingDollars : Seven & Cents Forty-Nine Only

E. & O.E

Total S\$: 7.00
7% GST S\$: 0.49
Amount Due S\$: 7.49

Terms : Cash

~~CHIEF EXECUTIVE OFFICER~~

~~for FALCON AIR AUTO SERVICES PTE LTD~~



FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Enquire Transaction History**Transaction History Details**

Log Date/Time: 04 Apr 2020 / 11:46:58

Asset Type: Vehicle

Transaction
Amount:

\$7.49

Asset ID: SHC3328A

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel:

External Agency

User ID: EFAANJ00 - NG
JACQUELINE

Business

Transaction
Reference No.:

20200404114658245089

Search Date /
Time: 03 Apr 2020 21:30:00

Insurance

Company:

MS FIRST CAPITAL INSURANCE LIMITED

Information displayed is correct as at the log date and time.

Enquire Related Logs**OK**

Cecilia Chong (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 3 August 2020 2:43 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: PRI: SURVEY ASSESSMENT - D20001797MFSH/1 /SHC3328A EXPRESS SETTLEMENT DOA 03-04-2020
Attachments: TP FINAL EST LIST.pdf; LOD AND OTHER DOCUMENTS.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf

Dear Cecilia,

Please offer as per below:

COR : \$2,728.50
LOR : \$500-\$535 (\$100 x 05 days) – (\$100 x 05 days + 7% GST)
LTA : \$7.49
Total : \$3,235.99 - \$3,270.99

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 3 August 2020 2:04 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI: SURVEY ASSESSMENT - D20001797MFSH/1 /SHC3328A EXPRESS SETTLEMENT DOA 03-04-2020

Your ref : **D20001797MFSH**

Our ref : CC4/FCI20005111/R1ga3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGF 9653S & SHD 84S ON 01/06/2017

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FALCON AIR AUTO SERVICES PTE LTD**" at **\$3,235.99**.

The summary is as follows: -

	Amount Claimed	Amount Revised
Cost of Repair (w/GST)	\$ 4,292.84	\$ 2,728.50
Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
Loss of Income	\$ -	\$ -
LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,800.33	\$ 3,235.99

**05 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 28 May 2020 4:23 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20001797MFSH/1 /SHC3328A EXPRESS SETTLEMENT DOA 03-04-2020

YOUR REF: D20001797MFSH

LKK REF: CC4/FCI20005111/R1ga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJD 6787J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Sunday, 26 April 2020 3:53 PM

To: Mei Kwan (LKKAuto)

Cc: Cecilia Chong (LKK Auto); Admin A

Subject: RE: PRI: SURVEY ASSESSMENT - D20001797MFSH/1 /SHC3328A EXPRESS SETTLEMENT DOA 03-04-2020

Dear Mei Kwan,

Attached as per request.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 26 April 2020 2:37 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20001797MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001797MFSH

LKK REF: CC4/FCI20005111/ga3

Dear Sir / Madam,

We refer to the above matter.

Fyi – vehicle not in and still pending for survey.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 8 April 2020 4:04 PM

To: assignments <assignments@lkkauto.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>;

RACHELWU@MSFIRSTCAPITAL.COM.SG <RACHELWU@MSFIRSTCAPITAL.COM.SG>

Subject: PRI: SURVEY ASSESSMENT - D20001797MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.