

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 3 August 2020 9:38 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: <SEEK MANDATE>: O/R : SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Without Prejudice

Dear Hsiao Tong

Please proceed to settle claim at \$1,355.18(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 24 July 2020 10:32 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: <SEEK MANDATE>: O/R : SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Your ref : **SNM20D201774/SGA128C/ADELIN**

Our ref : CC3/CTI20005108/Fps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGA128C(CHINA TAIPING) AND SHA7090T(TP) ON 06/04/2020

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at **\$1,355.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,827.58	\$ 1,002.80
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 250.38 (2days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 100.00 (2days x \$50.00)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,445.15	<u>\$ 1,355.18</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 May 2020 11:06 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear All,

Please find enclosed the GIA report.

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Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, May 27, 2020 10:47 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 15 April 2020 5:34 PM

To: Claims Dept of CTI; Su Li (LKK Auto); Hsiao Tong (LKKAuto)

Subject: RE: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear LKK

Please be informed that our insured has yet to file accident report.

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Thank you.

Adeline Chng

Executive
Claims Department

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From: Claims Dept of CTI

Sent: Wednesday, 15 April 2020 4:40 PM

To: suli@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, April 15, 2020 3:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 7090T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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