

Su Li (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 15 April 2020 5:34 PM
To: Claims Dept of CTI; Su Li (LKK Auto); Hsiao Tong (LKKAuto)
Subject: RE: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear LKK

Please be informed that our insured has yet to file accident report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, 15 April 2020 4:40 PM
To: suli@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R :SNM20D201774/SGA128C/ADELINE - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, April 15, 2020 3:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGA 128C (OI : CTI - TBA) and SHA 7090T (TP : LKK REF - CC3/CTI20005108/Fps3) on 06/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 7090T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)