



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20005105/Uga3

11 NOVEMBER 2020

MOSCAN BUILDING MATERIALS SUPPLIER PTE LTD

Blk 5055 Ang Mo Kio Industrial Park 2

#01-1161

SINGAPORE 569558

DRIVER: TAY CHAO WEN AARON

Dear Sir/Madam,

ACCIDENT INVOLVING SFZ 3313U / GBF 238B / OTHERS ON 05/04/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from GBF 238B.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Kindly submit to us the following :

1. Addendum form (signed)
2. Letter of Authorization / Employment letter

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274

FAX: 6741 4108

EMAIL: Ceciliachong@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
 (*Motor Claims Dept*)

Print Received Message

This mail is associated with :

***GBF238B (6661888200SG)**
[SFZ3313U]

TP

GOLDBELL LEASING PTE LTD

Apr 5 2020 1:25AM

[MOSCAN BUILDING MATERIALS SUPPLIER PTE LTD]

Liu's Brother Auto Engineering Workshop

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 03/02/2021 16:19 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - GBF238B - Claim Handler: Ler, Bernard-JQ

Maintained:Mandate rejected - BOLA is not applicable as there is no driver in insured veh as well as TPV.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 5 March 2021 10:17 AM
To: Mei Kwan (LKKAuto); Ler, Bernard-JQ
Cc: Admin A
Subject: RE: 6661888200SG; *** LKK REF: CC6/AIG20005105/Uga3

Dear Bernard,

We are in the process of submitted WP and close the case at our end.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 4 March 2021 12:05 PM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 6661888200SG; *** LKK REF: CC6/AIG20005105/Uga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 4 March, 2021 10:19 AM

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 25 February 2021 11:27 AM
To: Susan Low
Subject: RE: YOUR REF: GBF 238B (OUR REF: CC6/AIG20005105/Uga3) *** ACCIDENT INVOLVING SFZ 3313U & GBF 238B ON 05/04/2020 ***

Without Prejudice

Dear Susan,

Our principal revert back that mandate was rejected as BOLA is not applicable as there is no driver in our insured vehicle as well as your client vehicle.

Kindly direct claim the 3rd vehicle.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Susan Low [mailto:liusbro@ymail.com]
Sent: Thursday, 17 September 2020 1:27 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: YOUR REF: GBF 238B (OUR REF: CC6/AIG20005105/Uga3) *** ACCIDENT INVOLVING SFZ 3313U & GBF 238B ON 05/04/2020 ***

We do not have any video for this case.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit