

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

12 October 2020

Our Ref : CLM16181 / SLZ3654P / APR-06/2020

MS FIRST CAPITAL INSURANCE LIMITED
6 RAFFLES QUAY
#21-00
SINGAPORE 048580
ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SLZ3654P & SHC8330J on 03/04/2020
Along Filter Lane along Farrer Road

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SHC8330J** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$ 7,597.00	(Include 7% GST)
Loss of rental	\$ 1,055.40	(\$87.95 X 12 Days)
Additional 2 days loss of use for pre repair	\$ 175.90	(\$87.95 X 2 Days)
LTA Search	\$ 7.45	
	<u>S \$ 8,835.75</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16181
- 2) Grab Rentals Pte Ltd - Letter of Understanding
- 3) LTA search
- 4) Letter of Authorisation to Act
- 5) GIA report of SLZ3654P

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

S.Y.NEO

Director



bizSAFE₃

P.I.C - Melody Chin
Reply to :huixin@n51.com.sg

AUTHORISATION TO ACT

I, Grab Rentals Pte Ltd of 18 Sin Ming Lane #01-08 Midview City Singapore 573960, owner of SLZ3654P hereby authorize N-51 Automotive Pte Ltd to act for me with respect to my claim for repair costs and / or rental and / or loss of use ('claim') for my vehicle no. SLZ3654P that was damaged pursuant to the accident which occurred on 03/04/2020 along Filter Lane Along Farrer Road involving vehicle no/s SHC8330J.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 of APR 2020



Signed by 'the third party claimant'
(with chop if applicable)



Signed by 'the workshop'
(with chop)

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001795MFSH
ACCIDENT DATE : 03/04/2020
ACCIDENT LOCATION : FILTER LANE ALONG FARRER ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : ER SOY TEE
INSURED VEHICLE : SHC 8330J
INVOLVED PARTY : SLZ 3654P
SETTLEMENT SUM : \$ 8,340.10

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GRAB RENTALS PTE LTD

Signature and Date :



13/01/2021

WITNESS : N-51 AUTOMOTIVE PTE LTD

Signature and Date :



13/01/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

MS FIRST CAPITAL INSURANCE LIMITED
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

TAX INVOICE

Date : 09/05/2020
Date in : 03/04/2020
Vehicle Num. : SLZ3654P
Make/Model : TOYOTA PRIUS PLUS (AUTO)-2018
Chassis/Eng# : JTDZS3EUX0J026971/2ZR0B48219
Accident Date : 03/04/2020
Claim No : CLM16181
Reference : APR-06/2020
Policy No. : A29141713MKF (31/12/2020)

LUMPSUM REPAIR BILL
REF : CLM16181-N51 DATED 09/04/2020
BY DIRECT

Amount S\$
7,100.00

E. & O.E.	Sub S\$:	7,100.00
Add GST (7%) S\$:		497.00
Total Amount S\$:		<u>7,597.00</u>



for N-51 AUTOMOTIVE PTE LTD



bizSAFE₃

CONFIDENTIAL



Grab Rentals Pte Ltd
201617200G
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Date of Accident:	03/04/2020	Time:	17:10 HRS
Accident Location: FILTER LANE ALONG FARRER ROAD			

Rental information of the accident vehicle

Registered Owner:	Grab Rentals Pte Ltd
Vehicle Number:	SLZ 3654 P
Hirer Name:	TAN HOCK LAI
Hirer NRIC last 4 Digit: (XXXXB)	481 G
Rental Rate: (inclusive GST)	\$87.95

Details of repair

Date in:	03/04/2020
Date out:	14/04/2020

We hereby authorize our appoint workshop, N51 Automotive Ptd Ltd to handle any settlement of claims and receiving settlement payments in respect of the said accident.



Grab Rentals – Accident Team



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 06 Apr 2020 / 10:49:56

Receipt Date/Time : 06 Apr 2020 / 10:49:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200406-001000

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHC8330J				
As at 03 Apr 2020/17:10:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC8330J Enquiry Fee 20200406104857986403	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		411911XXXXXX0379	eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**FW: OUR REF : D20001795MFSH / FW: [MANDATE REQUEST] Re: [PROPOSED LIABILITY]
Re: SURVEYOR APPOINTED; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT**

Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Wed 11/11/2020 2:06 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Dear Asher,

Pls offer as per below :

COR - \$7,597

LOR - \$527.70 to \$615.65 (\$87.95 x 6 to 7 days)

LOU - \$100 to \$120 (\$50 to \$60 x 2 days)

LTA - \$7.45

TOTAL - \$8,232.15 to \$8,340.10

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 6 November 2020 10:59 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF :
D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

****RESENT WITH ATTACHMENT**

Your ref :**D20001795MFSH**

Our ref : CC4/FCI20005095/Aea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 8330J (OI) AND SLZ 3654P (TP) ON 03/04/2020

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "N-51 AUTOMOTIVE PTE LTD" at **\$ 8,396.00 (all-in)**.

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 12,437.97	\$ 7,597.00
2. Loss of Rental (14days x \$87.95)	\$ 1,231.30	\$ 791.55 (9days x \$87.95)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,676.72	<u>\$ 8,396.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, November 6, 2020 10:53 PM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

Your ref : **D20001795MFSH**

Our ref : CC4/FCI20005095/Aea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 8330J (OI) AND SLZ 3654P (TP) ON 03/04/2020

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Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, October 21, 2020 9:20 AM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: Re: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

Hi Chris,

We refer to the email below.

We have received third party LOD via email, we are in the midst of preparing our report to seek for your approval in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Tuesday, October 20, 2020 5:47 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

Dear Asher,

Any update for this case?

Have your side received the LOD yet?

Regards

Chris Lim
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Chris Lim Gan Koon

Sent: Friday, 28 August 2020 9:03 am

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

Dear Asher,

Pls proceed with direct settlement.

Chris Lim
Motor Claims

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 7 August 2020 10:28 am

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Subject: Re: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

Hi Chris,

Content noted.

However may we have the approval on the liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Sent: Friday, August 7, 2020 10:26 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P
// EXPRESS SETTLEMENT

Ref No: D20001795MFSH

LKK Claim Ref: CC4/FCI20005095/Aea3

Dear Sir/Mdm,

ACCIDENT INVOLVING SHC 8330J AND SLZ 3654P ON 03/04/2020

We refer to the above matter.

Pls forward me the LOD once your side received it. Tks.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |
Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, 7 August 2020 10:19 am

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Subject: Re: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P
// EXPRESS SETTLEMENT

Hi Chris,

We refer to the email below.

We are still pending LOD from the repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Sent: Wednesday, August 5, 2020 2:24 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: [PROPOSED LIABILITY] Re: SURVEYOR APPOINTED; OUR REF : D20001795MFSH ; YOUR REF: SLZ3654P // EXPRESS SETTLEMENT

No:D20001795MFSH

LKK Claim Ref:CC4/FCI20005095/Aea3

Dear Sir/Mdm,

ACCIDENT INVOLVING SHC 8330J AND SLZ 3654P ON 03/04/2020

We refer to the above matter.

Have your side received the LOD yet?

If yes, can you pls forward it to me. Tks.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |
Fax No. : 6507 3849 | Company Regn. No. 195000106C

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