Summer Lee (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 8 April, 2020 5:34 PM

To: Jerome Soh; 'Cecilia Low'; assignments; SUR; claimsdept@sg.cntaiping.com

Cc: 'Jacqueline Tan'; u2spraypainting0643@gmail.com

Subject: Re: CTPIS ref: SNM20D201583/C02. RE: Pre Repair Survey for Accident involving

SKQ 4418 H & SLF 6189 B ON 30 MARCH 2020 Our Ref: AM.jt.Ins.U9.113273.20 (sj)

Dear Sir/Madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Jerome Soh < jeromesoh@visionlawllc.com>

Sent: Wednesday, 8 April 2020 5:10 PM

To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; u2spraypainting0643@gmail.com

<u2spraypainting0643@gmail.com>

Subject: RE: CTPIS ref: SNM20D201583/C02. RE: Pre Repair Survey for Accident involving SKQ 4418 H & SLF 6189 B

ON 30 MARCH 2020 Our Ref: AM.jt.Ins.U9.113273.20 (sj)

Our Ref: AM.jt.lns.U9.113273.20 (sj)

Your Ref: SNM20D201583/SLF6189B/CECILIA

08 April 2020

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attention: Motor Claims Department

Dear Sirs.

ACCIDENT INVOLVING SKQ 4418 H & SLF 6189 B ON 30 MARCH 2020 ALONG PIE TUAS BEFORE BKE EXIT AT ABOUT 1050 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email dated 08 April 2020 informing that your wish to conduct a pre-repair survey on our client's vehicle

Please be informed that the said vehicle can be inspected at:

U2 Spray Painting Pte Ltd
25 Kaki Bukit Road 4
#06-43 Synergy @ KB
Singapore 417800

Contact Person: <u>Mr David Chong (6385-0687) (8618-6474)</u>

 \square If you fail to conduct the pre-repair inspection within the next 2

working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M) Assistant Secretary Vision Law LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

From: Cecilia Low [mailto:cecilia.low@sg.cntaiping.com]

Sent: Wednesday, 8 April, 2020 3:27 PM

To: Jerome Soh; assignments@lkkauto.com; sur@lkkauto.com

Cc: 'Jacqueline Tan'

Subject: CTPIS ref: SNM20D201583/C02. RE: Pre Repair Survey for Accident involving SKQ 4418 H & SLF 6189 B ON 30 MARCH 2020 Our Ref: AM.jt.Ins.U9.113273.20 (sj)

Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection. Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jerome Soh [mailto:jeromesoh@visionlawllc.com]

Sent: Wednesday, 8 April 2020 10:21 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' < jactan@visionlawllc.com>

Subject: Pre Repair Survey for Accident involving SKQ 4418 H & SLF 6189 B ON 30 MARCH 2020 Our Ref:

AM.jt.Ins.U9.113273.20 (sj) Your Ref: SNM20D201583/SLF6189B/CECILIA

Our Ref: AM.jt.lns.U9.113273.20 (sj)

Your Ref: SNM20D201583/SLF6189B/CECILIA

08 April 2020

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attention: Motor Claims Department

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(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email dated <u>07 April 2020</u> informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. Dennis yap - Pal's Appraiser Pte Ltd

Jerome Soh Assistant Secretary Vision Law LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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