



03 SEP 2020

Your Ref : GW8893H
Our Ref : TP/11539/FBP4375J/GW8893H

BY EMAIL & HAND

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBP4375J & GW8893H on 31/03/2020

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$1,452.20
2. Loss of Use (3 days x \$20)	\$ 60.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$1,514.20</u>

We attached signed Letter of Authorisation, our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Ban Hock Hin Co Pte Ltd



LETTER OF AUTHORISATION

Your Ref :
Our Ref : TP/11539/FBP4375J/GW8893H

BY EMAIL & HAND

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

ATTN : Motor Claims Dept

Dear Sir / Madam,

Accident Involving FBP4375J & GW8893H on 31/03/2020

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, Putri Rawiani Binte Abdul Waji hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured GW8893H.

I / We further authorize M/s Lonpac Insurance Bhd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBP4375J upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness

.....
Claimant (Signature & Company Stamp)

.....
Witness Signature

Putri Rawiani Binte Abdul Waji / S9315605F

Raymond Tan / G7715235R

.....
Name & NRIC No

.....
Name & NRIC No



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023276
DATE : 29 OCTOBER 2020

DISCHARGE VOUCHER

I/We, **PUTRI RAWIANI BINTE ABDUL WAJI** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GW8893H** the sum of Singapore Dollar One Thousand Five Hundred Fourteen and Twenty cents Only (\$1,514.20) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **FBP4375J** and **GW8893H** on 31 MARCH 2020 along **SLE EXIT 1**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / MR. PLUMBER SINGAPORE PTE LTD (GUNASEKARAN MANIVEL)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BAN HOCK HIN CO. PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Putri Rawiani Binte Abdul Waji
.....
Name of vehicle owner /Date

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
(Note: This Notice supersedes any
inconsistencies found in the Discharge
Voucher)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

Customer :

LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

MOTOR CLAIMS DEPT

GST Reg No. : M2-0010542-7

Invoice No. : **DLCR40105006-I11539**

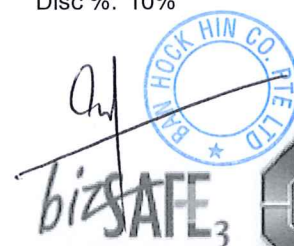
Invoice Date : 02/09/2020

Payment Due Date : 02/10/2020

CLAIM NO. : 11539
POLICY NO. : 5108520971
VEHICLE NO. : FBP4375J
MAKE/MODEL : YAM / AEROX

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	SEAL OIL	REPLACE	2	\$2.00	\$3.60
				Disc %: 10%	
2	STCIKER 'ABS'	REPLACE	2	\$2.00	\$3.60
				Disc %: 10%	
3	STEERING CONE CENTRE	REPLACE	1	\$13.00	\$11.70
				Disc %: 10%	
4	STEERING CONE LOWER	REPLACE	1	\$13.00	\$11.70
				Disc %: 10%	
5	STICKER	REPLACE	1	\$11.00	\$9.90
				Disc %: 10%	
6	STICKER	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
7	STICKER	REPLACE	1	\$8.00	\$7.20
				Disc %: 10%	
8	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT	REPLACE	1	\$10.00	\$10.00
9	STICKER P PLATE	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
10	WASHER PLATE	REPLACE	1	\$5.00	\$4.50
				Disc %: 10%	
11	COVER COWLING RH (RED)	REPLACE	1	\$37.00	\$33.30
				Disc %: 10%	
12	COVER INNER FRONT MUDGARD	REPLACE	1	\$26.00	\$23.40
				Disc %: 10%	
13	COVER, FRONT	REPLACE	1	\$26.00	\$23.40
				Disc %: 10%	
14	COWLING FRONT	REPLACE	1	\$38.00	\$34.20
				Disc %: 10%	
15	DECAL COWLING RH LOWER	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
16	DECAL COWLING RH UPPER	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg

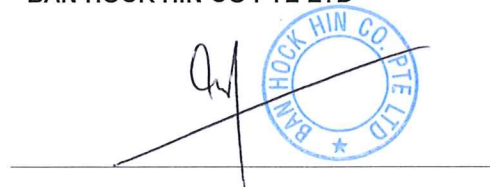
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2002-1-0363
ISO 9001: 2015

S/N	Description	Action	Qty	Unit Price	Amount
17	DECAL YAMAHA LOGO	REPLACE	2	\$7.00	\$12.60
				Disc %: 10%	
18	HEADLAMP ASSY	REPLACE	1	\$366.00	\$329.40
				Disc %: 10%	
19	LABOUR	REPLACE	1	\$280.00	\$280.00
20	MUDGUARD FRONT	REPLACE	1	\$41.00	\$36.90
				Disc %: 10%	
21	MUDGUARD FRONT INNER	REPLACE	1	\$14.00	\$12.60
				Disc %: 10%	
22	RETAINER BALL BEARING	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
23	RIM FRONT ASSY(GOLD)	REPLACE	1	\$254.00	\$228.60
				Disc %: 10%	
24	SEAL DUST	REPLACE	1	\$2.00	\$1.80
				Disc %: 10%	
25	AXLE, WHEEL	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
26	BEARING FRONT WHEEL	REPLACE	2	\$13.00	\$23.40
				Disc %: 10%	
27	BEARING, STEERING LOWER	REPLACE	1	\$13.00	\$11.70
				Disc %: 10%	
28	BEARING, STEERING UPPER	REPLACE	1	\$20.00	\$18.00
				Disc %: 10%	
29	BOLT	REPLACE	4	\$2.00	\$7.20
				Disc %: 10%	
30	BRACKET	REPLACE	1	\$5.00	\$4.50
				Disc %: 10%	
31	BRACKET	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
32	TRANSPORT CHARGES		1	\$35.00	\$35.00
33	NUT , SPRING	Replace	4	\$2.00	\$7.20
				Disc %: 10%	
34	ALIGNMENT FRONT FORK	Repair	1	\$80.00	\$80.00
SUB TOTAL					\$1,357.20
GST @ 7 %					\$95.00
GRAND TOTAL (SGD)					\$1,452.20

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃

Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg

Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO.: 2002-1-0363
ISO 9001: 2015

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-053757
Date of Request: 02/04/2020

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 02/04/2020
Enquiry By Hasrianah Binte Hassan
TP Vehicle No. GW8893H
Accident Date 31/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-053757

Date of Request: 02/04/2020

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 02/04/2020
Enquiry By Hasrianah Binte Hassan
TP Vehicle No. GW8893H
Accident Date 31/03/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GW8893H	Lonpac Insurance Bhd	27/12/2019-26/12/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/19751/2020

Date : 27 May 2020

PUTRI RAWIANI BINTE ABDUL WAJI
BLK 5 BANDA STREET
#21-98
SINGAPORE 050005

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING GW 8893 H AND FBP 4375 J ALONG CENTRAL EXPRESSWAY ON 31.03.2020 AT ABOUT 11.00AM

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver/rider of **GW 8893 H** had committed an offence of **Careless Driving Causing Hurt under Section 65(1)(b) of the Road Traffic Act Chapter 276 p/u Section 65(4)(a) of the same Act.** Action has been initiated against the driver/rider for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Station Inspector Stephanie Ang Yi Ting at office number: 65476414.
4. Thank you.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: 27 October 2020 11:47 AM
To: Khanchna (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: Accident involving FBP4375J & GW8893H on 31/03/2020 - Oref: 19/20/20/VC05/023276 [External Confidential]

Lonpac External - Confidential

Dear Khanchna

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 19 October 2020 9:31 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving FBP4375J & GW8893H on 31/03/2020 - Oref: 19/20/20/VC05/023276 [External Confidential]

LPC ref: 19/20/20/VC05/023276
LKK REF: CC4/LPC20005091/Uka3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/04/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Traffic police investigation outcome is against Insured . Insured driver filtering lane. We are of the view that liability is down against Insured.

Summary to offer to third party repairer “**BAN HOCK HIN CO PTE LTD**” as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,050.57	\$ 1,452.20
2. Loss of Use (3 days x \$20)	\$ 60.00	\$ 60.00 (3 days x \$20)
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,112.57	<u>\$ 1,514.20</u>

**3 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)