

## Mei Kwan (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Sunday, 26 April 2020 10:57 PM  
**To:** Mei Kwan (LKKAuto); Ben Tang  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: O/R : SNM20D201554/SJJ4939U /BEN - Accident Involving SJJ4939U (OI : CTI - TBA) AND GBC291L (TP : LKK REF - CC6/CTI20005077/Uha3) on 29/03/2020  
**Attachments:** SJJ4939U SAS.pdf  
**Categories:** HMK

Dear All,

Enclosed insured's GIA report.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Sunday, April 26, 2020 2:53 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: O/R : SNM20D201554/SJJ4939U /BEN - Accident Involving SJJ4939U (OI : CTI - TBA) AND GBC291L (TP : LKK REF - CC6/CTI20005077/Uha3) on 29/03/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Thursday, 9 April 2020 2:41 PM

**To:** Ben Tang; Mei Kwan (LKKAuto); Vic (LKKAuto)

**Cc:** Claims Dept of CTI

**Subject:** O/R : SNM20D201554/SJJ4939U /BEN - Accident Involving SJJ4939U (OI : CTI - TBA) AND GBC291L (TP : LKK REF - CC6/CTI20005077/Uha3) on 29/03/2020

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175

\*\*\* Kindly quote our reference number when replying.

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Thank you.

Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, April 9, 2020 9:00 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJJ4939U (OI : CTI - TBA) AND GBC291L (TP : LKK REF - CC6/CTI20005077/Uha3) on 29/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBC 291L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic.

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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