

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 8 April 2020 5:07 pm
To: Choo, Thelma
Cc: Teo, Grace; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: CMTD2001405/THE - LKK/ FBL4486T(SOMPO) & SMR9213U -DOA : 06/04/2020

Dear Thelma,

Please be informed that we have inspected the vehicle SMR 9213U on 07/04/2020.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 8 April 2020 1:01 pm
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: Re: CMTD2001405/THE - LKK/ FBL4486T(SOMPO) & SMR9213U -DOA : 06/04/2020

Dear Sir/madam,

Thank you for the assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 7 April 2020 10:56 AM

To: MG Solution <mg3solution@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: CMTD2001405/THE - LKK/ FBL4486T(SOMPO) & SMR9213U -DOA : 06/04/2020

Without Prejudice

Our Reference: CMTD2001405/THE

Your Reference: SMR9213U

Hi Ms. Hong,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg .

As requested, we will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SMR9213U** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, April 7, 2020 10:15 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SMR9213U (PRE-INSPECTION) ; YOUR REF : FBL4486T (SOMPO)-DOA : 06/04/2020

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604