

Vic (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 22 April, 2020 11:54 AM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto); MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SKB8743X (Oref: 20/20/20/VP05/023299) AND SLR6219K (TP : LKK REF - CC6/LPC20005064/Aha3) on 06/04/2020 [External Confidential]

Lonpac External - Confidential

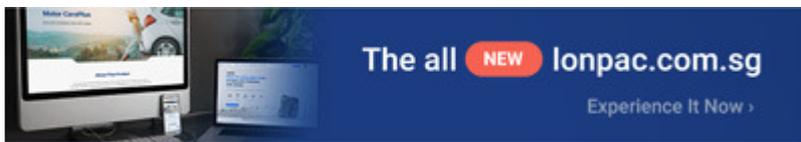
Dear Vic

Based on the reports, it does not seem to be in Insured's favour. However, since Insured is stated that he is claiming against third party, appreciate if you can engage Insured first on his claim prior to proceeding with DS.

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 21 April 2020 10:57 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving SKB8743X (Oref: 20/20/20/VP05/023299) AND SLR6219K (TP : LKK REF - CC6/LPC20005064/Aha3) on 06/04/2020 [External Confidential]

LPC ref: 20/20/20/VP05/023299
LKK REF: CC6/LPC20005064/Aha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair

- Preliminary advice

Based on our Insured's accident report, the Insured reported that he reversed to park at the parking lot when collided to the TP vehicle behind him. As such, liability may not be to our Insured's favour.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Monday, 13 April, 2020 4:42 PM

To: Mei Kwan (LKKAuto); MT_Claim_SG

Cc: Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SKB8743X (Oref: 20/20/20/VP05/023299) AND SLR6219K (TP : LKK REF - CC6/LPC20005064/Aha3) on 06/04/2020 [External Confidential]

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Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report.

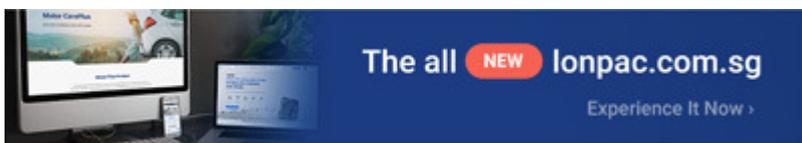
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 11 April 2020 1:41 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKB8743X (OI : LPC - TBA) AND SLR6219K (TP : LKK REF - CC6/LPC20005064/Aha3) on 06/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 6219K at M/s Advance Auto Garage - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)