

22/03/2002

ASS. REC. BY:

REF: CS/CTI 20005041/ f3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Adeline chng Pei wen of CTI Date/Time: 7.4.2020 12.25p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJG 8463P Insured: SLM 4440Bat Workshop m/s E M Solution Tel: 64560226of 160 Sin ming Drive #03-18Policy No: DMPCSNA 00023752003 Claim No: SYM20020166402

Sum Insured: Excess:

Make of Veh: D.O.A. 3.4.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 7/4/2020 1.59p.m Person Contacted: Bernad Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SJG 8463P - CS/AXA (300790) / Rcu2 D.O.A - 23/04/2013</u>
	<u>SLM 4440B - X</u>
<u>21/6/2020</u>	<u>Wat up Bernard. He say KLV First</u>
	<u>Done.</u>
<u>27/11/2020</u>	<u>1.50p.m - Talk to Josephine Annir withdraw claim.</u>
	<u>Cancel file. (Signed 27/11/20)</u>

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 27 November, 2020 1:53 PM
To: 'Adeline Chng'; 'assignments'; 'SUR'
Cc: 'Judy Soh'; 'Sally Chong'; 'Claims Dept of CTI'
Subject: RE: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Dear Adeline,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 April, 2020 1:43 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>; Sally Chong <sallychong@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 April 2020 1:33 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: derekkeh@singnet.com.sg <derekkeh@singnet.com.sg>; 'Judy Soh' <judysoh@visionlawllc.com>; Sally Chong <sallychong@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 7 April, 2020 12:19 PM
To: assignments
Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'Judy Soh'; Sally Chong; Claims Dept of CTI
Subject: RE: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Sally Chong [mailto:sallychong@visionlawllc.com]
Sent: Tuesday, 7 April 2020 11:45 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>
Subject: RE: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

URGENT

Dear Adeline,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: XU ZHENWEI

ACCIDENT INVOLVING SJG 8463P & SLM 4440B ON 3 APR 2020 ALONG BLK 887, WOODLANDS DR 50 MULTI-STOREY CARPARK AT ABT 15:00 HRS

Thank you for your email of even date below with your list of surveyors.

Our client confirms the appointment of KENNETH KONG as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue : E M SOLUTION PTE LTD
160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,
Singapore 575722
Contact : Mr. Bernard (Tel: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

In view of the latest advisory on CoVid-19 announced on 3 April 2020, our office is operating on 100% telecommuting. Please do not send any letter, document, notice and/otherwise to any of our faxes with immediate effect.

You may continue to call our office telephone number at (65) 6534-2811 and/or email to audreywong@visionlawllc.com and sallychong@visionlawllc.com or judysoh@visionlawllc.com.

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Tuesday, 7 April, 2020 11:22 AM

To: Claims Dept of CTI; Sally Chong

Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'Judy Soh'

Subject: RE: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Our reference: SNM20D201664C02/ SLM4440B/Chngpw

Your reference: E21.MISC.20

Dear Sirs

ACCIDENT INVOLVING SLM4440B & SJG8463P ON 03/04/2020

We refer to your email of 07/04/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 7 April 2020 10:26 AM

To: Sally Chong <sallychong@visionlawllc.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA
TAIPING REF NO : SLM 4440B

Dear Adeline,

Please conduct PRS for SJG8463P.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Sally Chong <sallychong@visionlawllc.com>

Sent: Monday, April 6, 2020 6:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: OUR REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Importance: High

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: XU ZHENWEI

ACCIDENT INVOLVING SJG 8463P & SLM 4440B ON 3 APR 2020 ALONG BLK 887, WOODLANDS DR 50 MULTI-STOREY CARPARK AT ABOUT 15:00 HRS

We are instructed by XU ZHENWEI to notify you of a road traffic accident ON 3 APR 2020 ALONG BLK 887, WOODLANDS DR 50 MULTI-STOREY CARPARK AT ABOUT 15:00 HRS involving our client's vehicle registration number SJG 8463P and vehicle registration number SLM 4440B driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

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***SJG8463P (SNM20D201664C02)**
[SLM4440B]

TP

XU ZHENWEI

Apr 3 2020 3:00PM

E M Solution Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/11/2020 14:00 PM.
To adeline.chng@sg.cntaiping.com
CC assignments@lkkauto.com
Subject RE: SNM20D201664/SLM4440B/ADELINE - Y/REF.: E21.MISC.20 (SJG 8463P @ 03/04/2020) // CHINA TAIPING REF NO : SLM 4440B

Dear Adeline,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.