

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 23 April, 2020 9:43 AM  
**To:** Kenneth Kong (LKKAuto)  
**Cc:** SUR; Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)  
**Subject:** RE: SML 4612R\_AFTER PAINT PHOTOS & WHEEL ALIGNMENT REPORT \*\*\* LKK REF: CC4/ASM20005037/Kha3 (VIRTUAL ACCOUNT)  
**Attachments:** SML4612R - PART PRICING.docx; IMG\_4001.jpg; IMG\_3992.jpg; IMG\_3998.jpg; IMG\_4002.jpg; IMG\_3995.jpg; PHOTO-2020-04-16-15-36-05.jpg; PHOTO-2020-04-16-15-36-18.jpg

Hi Kenneth,

Further to the below email.

AXA had forwarded to us their COR adjustment for your review (attached word document).

22/4/20 2:44 PM \*\*\* PART PRICES \*\*\* MessagePlease follow the attached part list sourced from our end. We are not disputing on which parts that we allow but more on disputing the part prices. Kindly review and let us have your revise IA. Thanks - ANG Yvonne

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 21 April, 2020 8:30 AM  
**To:** Kenneth Kong (LKKAuto)  
**Cc:** SUR; Admin A; Vic (LKKAuto)  
**Subject:** FW: SML 4612R\_AFTER PAINT PHOTOS & WHEEL ALIGNMENT REPORT \*\*\* LKK REF: CC4/ASM20005037/Kha3

Hi Kenneth,

Please assist.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 20 April, 2020 6:53 PM

**To:** Traffic Reconstruction; Vic (LKKAuto)

**Cc:** Raj Traffic Reconstruction; Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: SML 4612R\_AFTER PAINT PHOTOS & WHEEL ALIGNMENT REPORT \*\*\* LKK REF: CC4/ASM20005037/Kha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Traffic Reconstruction [<mailto:management@assist.com.sg>]

**Sent:** Monday, 20 April 2020 3:43 PM

**To:** Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)

**Cc:** Raj Traffic Reconstruction

**Subject:** SML 4612R\_AFTER PAINT PHOTOS & WHEEL ALIGNMENT REPORT

Hi Mei Kwan

Attached after paint photos & wheel alignment report for your reference

Waiting from your side to revert us with a finalised amount

Hear from you soon

*Best Regards,*

**Natalie**

***ACCIDENT ASSIST SG***

*24 Sin Ming Lane*

*#01-94 Mid View City*

*Singapore 573970*

*ROC: 53375754A*

*Tel: 6334 1182*

*Fax: 6334 1482*