

Mei Kwan (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 9 April 2020 12:28 PM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGM4194X (OI : EQI - DM20HO00731/JT) and SCR8398U (TP : LKK REF -CC6/EQI20005029/Kga3) on 06/04/2020
Attachments: OI - SGM4194X.PDF

Dear Mei Kwan,

Please find enclosed GIA report. Kindly note our vehicle number is SGM4194X.

Please proceed with DS and seek mandate if above \$10,000.00.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay
[Executive | Claims](#)



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: 09 April 2020 09:37
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SCM4194X (OI : EQI - TBA) and SCR8398U (TP : LKK REF -CC6/EQI20005029/Kga3) on 06/04/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected third party vehicle SCR 8398U at M/s Autoexcel Engineering Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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