

Re: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 21/5/2021 4:42 PM

To: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

 1 attachments (588 KB)

DV_SKB8867Y.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Friday, 21 May 2021 1:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Ms Hsiao Tong,

Thank you for considering our appeal.

We accept your offer of global sum, \$2,500.00 (all-in).

Please let us have your DV.

Thanks & Best Regards,
Claims Department

Murugesan

**CHENG AUTO BODYWORKS****HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431**

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Monday, 17 May 2021 4:21 PM**To:** claims@chengauto.com**Subject:** RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above.

We have reviewed the matter and we propose settlement at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>**Sent:** Monday, 17 May 2021 3:03 PM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Subject:** RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Ms Hsiao Tong,

Please update us with regards to this case.

Thanks & Best Regards,

Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Thursday, 11 March 2021 4:40 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Ms Hsiao Tong,

We are appealing for quantum of Global Sum \$2875.00.

Thanks & Best Regards,
Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Friday, 4 December 2020 5:41 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

Have you reconsidered the liability apportionment in light of our explanation of the two lanes leading to PIE Tuas and the third party driver wrongfully turning right into Serangoon Road?

Thanks & Best Regards,
Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Monday, 21 September 2020 6:09 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

We do not agree to your offer. We are of the opinion that our client is not liable for this accident.

Both the lanes are going towards PIE (Tuas). Your insured vehicle driver was driving recklessly by turning right into Serangoon Rd from the outer lane.

Thanks & Best Regards,
Claims Department
Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 19 September 2020 12:22 PM

To: CLAIMS@CHENGAUTO.COM

Subject: Re: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above.

We propose settlement at a global sum of \$1,550.00(all-in).

Please confirm acceptance

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Monday, 17 August 2020 12:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

Attached are the Letter of Demand and other relevant documents.

Kindly offer us as soon as possible.

We look forward to your prompt reply.

Thanks & Best Regards,
Claims Department

Rachel Lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 4 August 2020 5:33 pm

To: CLAIMS@CHENGAUTO.COM

Subject: Re: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

REMINDER

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly let us have a copy of your full set LOD with all the relevant docs for us to seek further instruction from III.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 15 July 2020 3:12 PM

To: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly let us have a copy of your full set LOD with all the relevant docs for us to seek further instruction from III.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Tuesday, 14 July 2020 3:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

With reference to our email dated 08/05/2020, please advise the liability apportionment.

Thanks & Best Regards,
Claims Department

Rachel Lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | **Office-Tel:** 6631 0707 | **Fax:** 6316 2431

From: CLAIMS@CHENGAUTO.COM <claims@chengauto.com>

Sent: Friday, 8 May 2020 2:58 pm

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

In the picture titled "Lane markings PIE Tuas", you will find both the lanes that my client and the Third Party vehicle SHC8867Y were travelling on, were leading to PIE Tuas only.

In the picture PIE Tuas – Upp Serangoon Rd, you will find those two roads.

In the picture PIE Tuas – Upp Serangoon Rd 2, you will find the TP vehicle entering Upp Serangoon Rd which is not the option given by the lane markings.

Our client was travelling on the right path whereas SHC2271K was not. As such, we are of the opinion that the driver of SHC2271K is responsible for this accident. He did not check his surrounding before entering Upp Serangoon Rd. He was on the left lane and wanted to turn right into Upp Serangoon Road. He should have been on the lookout for traffic from the right lane entering PIE Tuas.

Please consider the aforementioned points and re-consider the liability apportionment.

Thanks & Best Regards,
Claims Department

Murugesan



CHENG AUTO BODYWORKS

HP: 8666 7775 | Office-Tel: 6631 0707 | Fax: 6316 2431

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 7 May 2020 10:17 PM

To: CLAIMS@CHENGAUTO.COM

Subject: Re: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your video. From the video, we observe that our taxi was driving in front of your client's vehicle with his right signal indication, your client should have seen our driver's intention and yet still collided onto our taxi. We are of the view that both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Monday, 27 April 2020 5:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Dear Hsiao Tong,

As the file is too big, we've placed it in the google drive.

<https://drive.google.com/open?id=1NwaKIZ1PzKojDwo4cK3HAc952KxCWCL6>

Thanks & Best Regards,

Claims Department

Rachel Lai



CHENG AUTO BODYWORKS

HP: 8666 7775 | **Office-Tel:** 6631 0707 | **Fax:** 6316 2431

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 22 April 2020 10:49 AM

To: CLAIMS@CHENGAUTO.COM

Subject: Your Ref: SKB8867Y // Our Ref: CC4/III20005028/T1ps3 [ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020]

Your Ref: **SKB8867Y**

Without Prejudice

Our Ref: CC4/III20005028/T1ps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 2271K(III) AND SKB 8867Y ON 01/04/2020

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)