

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 9 April, 2020 1:37 PM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 \*\*\* LKK REF: CC3/AIG20003961/T1ha3q2-1  
**Attachments:** 20200306\_190856\_EF (online-video-cutter.com) (1).mp4

Dear Kian Meng,

We refer further to the below email.

Please find attached TP video footage (longer version) which shows that TP vehicle was already in lane when Insured vehicle continued to make a right turn from the yellow box.

As such, we are of the view that liability is not to our Insured's favour.

For your comment/instruction if any.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Chan, Kian-Meng [mailto:Kianmeng.Chan1@aig.com]  
**Sent:** Tuesday, 7 April, 2020 7:37 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 \*\*\* LKK REF: CC3/AIG20003961/T1ha3q2-1

Dear Mei Kwan,

This is done.

Kian Meng

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 7, 2020 4:29 PM

**To:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 \*\*\* LKK REF: CC3/AIG20003961/T1ha3q2-1

This message is from an external sender; be cautious with links and attachments.

AIG REF: 2846567801SG

Hi Kian Meng,

We refer to the above matter.

TP claimant would like to proceed with the third party claim.

Kindly assist to send back adjuster report in Merimen for further handling.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

**Sent:** Tuesday, 7 April 2020 10:44 AM

**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)

**Cc:** Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)

**Subject:** RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMJ1452R & SDH8381H ON 7.3.2020 \*\*\* LKK REF: CC3/AIG20003961/T1ha3

Dear Mei Kwan/Vic,

My client will like to claim from third party now since your insured had reported. My client had confirmed that the date of accident was on the 6.3.2020. There was a typo error in the report filed by the reporting centre. Please kindly revert to us on the liability.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
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**VOLKSWAGEN**  
GROUP SINGAPORE



Das **Welt**Auto.



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