

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Saturday, 11 April, 2020 1:32 PM  
**To:** peggy@vivo.com.sg; Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: ACCIDENT INVOLVING SKF 9036B AND SGS 7761H ON 30/03/2020 ALONG/ AT 119 ALJUNIED CRESCENT OPEN CARPARK LOT 110 - LKK REF CC4/AIG20005014/Bha3

Dear Peggy Low,

We refer to your below email.

You may visit the AIG website to lodge an online accident report (click "reporting only") as per below details:

<https://online.aig.com.sg/AIGSingapore/apps/services/www/AIGSG/desktopbrowser/default/AIGSG.html#accident-report-claim>

Otherwise, if you will not be able to make an accident report online, kindly let us know.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Peggy Low VS [mailto:peggy@vivo.com.sg]  
**Sent:** Saturday, 11 April, 2020 1:02 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SKF 9036B AND SGS 7761H ON 30/03/2020 ALONG/ AT 119 ALJUNIED CRESCENT OPEN CARPARK LOT 110

Dear Mei Kwan

Can I do the report online on AIG website?

If not , I have downloaded the reporting centres.  
In the light of the COVID 19, are these centres open?  
Can I go to any of these centres?

Warmest Regards  
**PEGGY LOW**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** 09 April 2020 17:40  
**To:** [peggy@vivo.com.sg](mailto:peggy@vivo.com.sg)  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** ACCIDENT INVOLVING SKF 9036B AND SGS 7761H ON 30/03/2020 ALONG/ AT 119 ALJUNIED CRESCENT OPEN CARPARK LOT 110

Dear Sirs,

**ACCIDENT INVOLVING SKF 9036B AND SGS 7761H ON 30/03/2020 ALONG/ AT 119 ALJUNIED CRESCENT OPEN CARPARK LOT 110**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan  
Claims  
Tel : 6841 2096  
Fax: 6741 4108  
Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

*c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*