

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 29 December 2020 2:19 PM  
**To:** TeamAuto Pro  
**Cc:** Admin A; Khanchna (LKK Auto)  
**Subject:** RE: Your Ref: SMC 1590L and Our Ref: SCV 816L (AIG) / DOA: 17-03-2020 \*\*\* LKK REF: CC4/AIG20005009/Bpa3  
**Attachments:** DV\_SMC1590L.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** TeamAuto Pro <teamautooffice@gmail.com>  
**Sent:** Monday, 28 December 2020 11:51 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** Re: Your Ref: SMC 1590L and Our Ref: SCV 816L (AIG) / DOA: 17-03-2020 \*\*\* LKK REF: CC4/AIG20005009/Bpa3

Dear Hsiao Tong,

### Without Prejudice

For the sake of an amicable settlement, we are prepared to accept your PD offer of \$5,470.00.

We await your DV for further necessary.

Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.**

-----  
Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Dec 28, 2020 at 8:43 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise offer at a global sum of **\$5,470.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>

**Sent:** Tuesday, 20 October 2020 5:21 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: SMC 1590L and Our Ref: SCV 816L (AIG) / DOA: 17-03-2020 \*\*\* LKK REF: CC4/AIG20005009/Bka3

Dear Khanchna,

**Without Prejudice**

We are not able to accept your PD offer of \$5380.00 (all-in). The said amount after deduction of COR agreed at \$4750.00 and GIA Search fee at \$29.00 left us with merely \$601.00 to cover LOR. Our client's vehicle belongs to Cat B of Protocol, minimum rental rate per day is \$120.00.

Below is our best compromised for your kind consideration.

COR	\$ 4,750.00
LOR (4Days)	\$ 480.00
LOU (7Days)	\$ 560.00

Search Fee	\$ 29.00
<b>PD Total</b>	<b>\$ 5,819.00</b>

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.**

-----

Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Oct 20, 2020 at 4:04 PM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Adel,

We propose settlement on a global sum for **\$5,380.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>

**Sent:** 12 June 2020 2:58 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

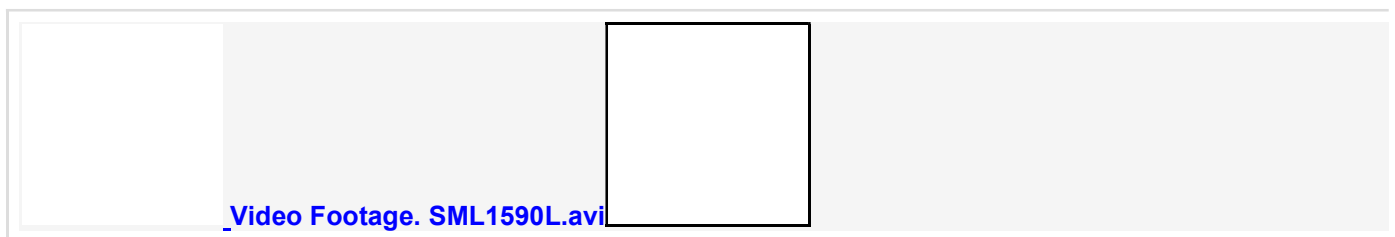
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: SMC 1590L and Our Ref: SCV 816L (AIG) / DOA: 17-03-2020 \*\*\* LKK REF: CC4/AIG20005009/Bka3

Dear Khanchna,

**Without Prejudice**

Kindly see attached the amended GIA and accident video footage.



We seek your soonest offer for the sake of an amicable settlement.

Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

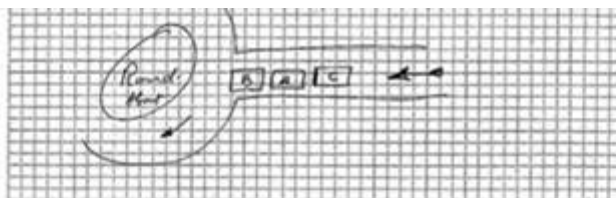
On Tue, Jun 9, 2020 at 10:10 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sir/Madam,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our Insured reported 3 vehicle chain collision but your client did not.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT		(A) My Vehicle No:
Accident Location:	NUS, Roundabout near Oral Health Centre	
Accident Date:	17 MAR 2020	Time: 9.15 am
- Brief Details Of Accident -		
I was driving inside NUS towards NUS, At the roundabout near the Oral Health Centre, the front vehicle suddenly stop and I could not stop in time and my vehicle hit the front vehicle (B)		
Subsequently, I also noticed the rear vehicle (C) also touch the back of my vehicle.		
- Other Vehicle Involve Details -		
(B) Veh No:	53X 69824	Ins: 92719456, Pk: Driver Name: MR. Arul
(C) Veh No:	54C 1572L	Ins: 87534800, Pk: Driver Name: MR. Cheng

We would like to request a copy of accident video/police investigation result/independent witness SD/accident scene photos (if any).

Please re-confirm with your client on the accident version and forward us the amended GIA report.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, May 28, 2020 7:10 PM

**To:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD - Our Ref: SMC 1590L and Your Ref: SCV 816L (AIG) / DOA: 17-03-2020 \*\*\* LKK REF: CC4/AIG20005009/Bka3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Khanchna,**

|

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro [<mailto:teamautooffice@gmail.com>]

**Sent:** Thursday, 28 May 2020 7:07 PM

**To:** Asher Sng (LKKAuto); Admin A

**Subject:** LOD - Our Ref: SMC 1590L and Your Ref: SCV 816L (AIG) / DOA: 17-03-2020

**BY EMAIL**

**WITHOUT PREJUDICE**

Our Ref: SMC 1590L  
Your Ref: SCV 816L



Dear Asher,

**Accident Involving:** SMC 1590L and SCV 816L

**Date of Accident:** 17 March 2020

**Location of Accident:** Along Medical Drive

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$ 4,750.00
<b>TOTAL LOR/U DAYS</b>	<b>11 DAYS</b> 2 Days PRS + 1 Day Resurvey + 6 Repair Days Agreed + 1 PH (10 Apr-Good Friday) + 1 Sunday
Add Loss of Rental	\$ 720.00 4 Days - Inv#GINV20040047
Add Loss of Use	\$ 700.00 7 Days
Total	\$ 6,170.00
Add 3rd Party Report Fee	\$ 29.00
<b>GRAND TOTAL</b>	<b>\$ 6,199.00</b>

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

**Team AutoPro Pte Ltd**

160 Sin Ming Drive #02-12  
Sin Ming AutoCity  
Singapore 575722

Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
Date: Mon, Apr 6, 2020 at 10:26 AM  
Subject: 2 Days Notice: SMC 1590 L (Our Ref) and SCV 816 L (Your Ref) Dated 17TH MARCH 2020  
To: Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>, Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>, Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>, Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>, Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>, Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>, Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>, Vivian Yin Ru <[yinrul.hor@aig.com](mailto:yinrul.hor@aig.com)>

Dear Sir/Madam,

**Road Traffic Accident Involving SMC 1590 L (Our Ref) and SCV 816 L (Your Ref)**  
**Dated 17TH MARCH 2020, Time around 09:00HRS**

**@ ALONG MEDICAL DRIVE**

We represent our client; MKM CAR LEASING PTE LTD to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMC 1590 L and your insured's vehicle registration number: SCV 816 L.

For efficiency purpose, we are agreeable with the appointment of **Mr Lim - LKK** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Peach Ang

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722