

Re: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020 \*\*\* LKK REF: CC4/III20005007/ea3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 5/18/2020 9:46 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

*phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Friday, April 17, 2020 11:05 AM

**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** Re: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020 \*\*\* LKK REF: CC4/III20005007/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

Thank you for the email.

We have forward the video footage to our principal for approval.

Shall revert to you once our principal approved.

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

*phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

**Sent:** Friday, April 17, 2020 10:33 AM

**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020 \*\*\* LKK REF: CC4/III20005007/ea3

Dear Asher

Please find below as accident video link:-

[https://www.dropbox.com/s/d1t7x3p4yptxw03/2020\\_0403\\_130203\\_958%20%28online-video-cutter.com%29.mp4?dl=0](https://www.dropbox.com/s/d1t7x3p4yptxw03/2020_0403_130203_958%20%28online-video-cutter.com%29.mp4?dl=0)

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Sent:** Saturday, 11 April, 2020 12:51 PM

**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

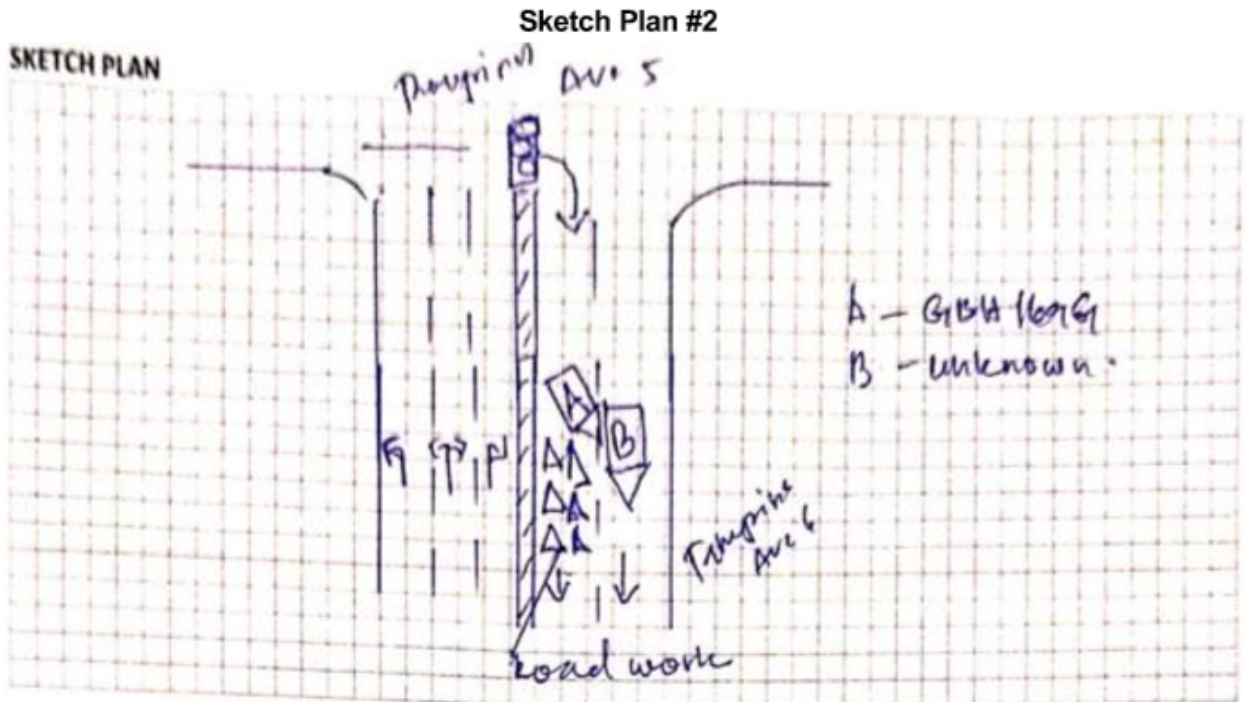
**Cc:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020 \*\*\* LKK REF: CC4/III20005007/ea3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 3 April 2020, at about 1236, I was
driving my vehicle GBH along Dempsey Ave 5 towards
Dempsey Ave 6. After turning right from Dempsey
Ave 5 to Dempsey Ave 6, I noticed that there was
a road work on first lane. So I slowly stop
my vehicle and indicate signal to my right. while
my vehicle was stationary, suddenly there was a
unknown vehicle from my right passed my vehicle and
swiped into my front left bumper and signal
light. Nobody was injured.

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo
- PIR result
- Estimated cost of repair

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

To check availability of the case handler, you may contact the undersigned.

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Sent:** Monday, 6 April 2020 1:53 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020

Dear Gabriel

We would like to appoint LKK Auto Consultants Pte Ltd to conduct survey for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 6 April, 2020 1:32 PM  
**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Subject:** RE: TP CLAIM\_SLR5914T&GBH169G (pan pac)\_DOA:03/04/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Monday, 6 April 2020 11:52 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** TP CLAIM\_SLR5914T&GBH169G\_DOA:03/04/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBH169G.

Please make necessary arrangement with Bedok.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

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