

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 9 April 2020 10:39 AM  
**To:** Celine Fong (LKKAuto); Teo, Grace; Choo, Thelma; Admin-D (LKKAuto); assignments; SUR  
**Subject:** RE: CMTD2001374/THE - LKK/ GBF8435X & SLM8630T - DOA : 02/04/2020  
**Attachments:** PRELI ADVISED SLM 8630T.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SLM 8630T**  
Number of days (estimated) : 6 days

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Tuesday, 7 April 2020 9:21 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: CMTD2001374/THE - LKK/ GBF8435X & SLM8630T - DOA : 02/04/2020

Dear Grace,

Thank you for the assignment.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Tel: 6256 3561

Fax: 6256 4315

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 7 April 2020 8:46 AM  
**To:** Nitha <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [jacelyn@mova.com.sg](mailto:jacelyn@mova.com.sg) <[jacelyn@mova.com.sg](mailto:jacelyn@mova.com.sg)>; 'AVRIL HO' <[avril@mova.com.sg](mailto:avril@mova.com.sg)>  
**Subject:** CMTD2001374/THE - LKK/ GBF8435X & SLM8630T - DOA : 02/04/2020

Without Prejudice

Our Reference: CMTD2001374/THE

Your Reference: SLM8630T

Hi Nitha,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg).

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SLM8630T** on a without Prejudice and any admission of liability basis.

**Please submit with your report upon completion of survey to my colleague, Ms. Thelma.**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Nitha <[nitha@moval.com.sg](mailto:nitha@moval.com.sg)>  
**Sent:** Monday, April 6, 2020 5:36 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** [jacelyn@moval.com.sg](mailto:jacelyn@moval.com.sg); 'AVRIL HO' <[avril@moval.com.sg](mailto:avril@moval.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** RE: TP Claim - SLM8630T - DOA : 02/04/2020

Dear Grace,

Kindly assist to assign surveyor to survey the above mention vehicle.

Thank you ,

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Nabilah [<mailto:nabilah@moval.com.sg>]  
**Sent:** Monday, 6 April 2020 3:02 PM  
**To:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)  
**Cc:** [jacelyn@moval.com.sg](mailto:jacelyn@moval.com.sg); 'AVRIL HO'; 'Nitha'  
**Subject:** RE: TP Claim - SLM8630T - DOA : 02/04/2020  
**Importance:** High

**Kindly ignore the previous email**

**Your Ref : GBF8435X**

Dear Sir/Mdm,

Kindly assist to arrange survey for SLM8630T on 06/04/2020 (Monday) before 5PM at **Mova (Bukit Merah)**, if possible.



There's an ongoing rental since 02/04/2020.

Kindly assist to advise on OIC and liability of accident.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**MOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



Connect with us on  

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**From:** Nabilah [<mailto:nabilah@nova.com.sg>]  
**Sent:** Monday, 6 April 2020 2:49 PM  
**To:** 'motorsurvey@sompo.com.sg'  
**Cc:** 'jacelyn@nova.com.sg'; 'AVRIL HO'; 'Nitha'  
**Subject:** TP Claim - SLM8630T - DOA : 02/04/2020  
**Importance:** High

**Your Ref : GBF8435X**

Dear Sir/Mdm,

Kindly assist to arrange survey for SLM8630T on 06/04/2020 (Monday) before 5PM at Mova (Fan Yoong), if possible.

There's an ongoing rental since 02/04/2020.

Kindly assist to advise on OIC and liability of accident.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**MOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



Connect with us on 