



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 10/06/2020
Your Ref : SHA8365U
To : **MS FIRST CAPITAL INSURANCE LTD**
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLJ5339X & SHA8365U ON 04/04/2020 AT
ALONG TOA PAYOH CENTRAL TOWARDS LOR 2 TOA PAYOH BESIDE
ENTRANCE TO HDB HUB CAR PARK.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208130 @ S\$4,601.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,160.00 (9 Days x S\$240)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : 3J LEASING

Address : 43 JALAN TARI SERIMPI
JALAN KAYU ESTATE S(799127)

Contact No : _____

TO: MS FIRST CAPITAL INSURANCE LIMITED

Dear Sirs,

ACCIDENT INVOLVING SLJ 5339X AND SHA 8365U ON 04/04/2020
AT/ ALONG TOA PAYOH CENTRAL TOWARDS LOR 2 TOA PAYOH BESIDE
ENTRANCE TO MDB HUB CARPARK.

I/We, 3J LEASING, am/are the registered owner of
motor car no. SLJ 5339X

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001805MFSH
ACCIDENT DATE : 04/04/2020
ACCIDENT LOCATION : TOA PAYOH CENTRAL BESIDE ENTERANCE HDB HUB CARPARK
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TAY KIM TECK
INSURED VEHICLE : SHA 8365U
INVOLVED PARTY : SLJ 5339X
SETTLEMENT SUM : \$ 5,300.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : 3J LEASING

Signature and Date :



[Handwritten signature]

WITNESS : WONG SU HWI

Signature and Date :

[Handwritten signature]

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Apr 2020 / 12:58:22

Receipt Date/Time : 04 Apr 2020 / 12:58:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200404-001132

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA8365U As at 04 Apr 2020/12:00:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED			
1	Insurance Enquiry - SHA8365U Enquiry Fee 20200404125714432906	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	462845XXXXXX3808 eNETS Credit Card			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Merina Chia <MerinaChia@msfirstcapital.com.sg>

Wed 8/5/2020 11:00 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Your approval to negotiate from **\$5,088.45-\$5,328.45**.

- Loss of use - \$80 x 6-9 days
- To get final tax invoice bill to MS FCIL

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 28 July 2020 10:31 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Your ref : **D20001805MFSH**

Our ref : CC6/FCI20004982/Aea3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 8365U (OI) AND SLJ 5339X (TP) ON 04/04/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD** " at **\$ 5,328.45 (all-in)**.

-
The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 10,010.44	\$ 4,601.00
2. Loss of Use (9days x \$240)	\$ 2,160.00	\$ 720.00 (9days x \$80)

3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 12,177.89	\$ <u>5,328.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, May 12, 2020 4:54 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Asher,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 8 May 2020 3:17 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Hi Merina,

We refer to the above matter.

Liability : 100%

Remark : B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Tuesday, April 7, 2020 12:47 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Mei Kwan

OUR REF: D20001805MFSH

As requested.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, April 7, 2020 10:17 AM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Aini,

Please assist.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, 7 April 2020 10:09 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Merina,

FYA – CCPL / D20001805MFSH

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House| Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>**Sent:** Monday, April 6, 2020 6:21 PM**To:** Motor Claims <MotorClaims@msfirstcapital.com.sg>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLJ 5339X at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)