MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date : 10/06/2020

Your Ref : SHA8365U

To : MS FIRST CAPITAL INSURANCE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SLJ5339X & SHA8365U ON 04/04/2020 AT ALONG TOA PAYOH CENTRAL TOWARDS LOR 2 TOA PAYOH BESIDE ENTRANCE TO HDB HUB CAR PARK.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208130 @ S\$4,601.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ \$\$2,160.00 (9 Days x \$\$240)
- 3) LTA Search @ \$\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : 3J LEASING
Address : 43 JALAN TARI SERIMPI
JALAN FAYU ESTATE S(799127)
Contact No :
TO: MS PIRST CAPITAL INSURANCE LIMITED
Dear Sirs,
ACCIDENT INVOLVING SLJ 5339X AND SHA8365U ON 04/04/2020
AT/ALONG TOA PAYOH CENTRAL TOWARDS LOR 2 TOA PAYOH RESIDE
ENTRANCE TO FIPB HUB CARPARK.
//We,, am/are the registered owner of
motor car noSLJ 5339X
Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.
I/We , hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.
Thank you
The state of the s
Signature of Claimant Witness By



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D20001805MFSH

ACCIDENT DATE

: 04/04/2020

ACCIDENT LOCATION

: TOA PAYOH CENTRAL BESIDE ENTERANCE HDB HUB CARPARK

INSURED

CITYCAB PTE LTD

INSURED DRIVER

: TAY KIM TECK

INSURED VEHICLE

: SHA 8365U

INVOLVED PARTY

: SLJ 5339X

SETTLEMENT SUM

: \$5,300.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: 3J LEASING

WITNESS: WONGSUHWI

Signature and Date:

Signature and Date:

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MSEAD THE RESERVE

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

MS FIRST CAPITAL INSURANCE LIMITED

36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877 INVOICE No: TI 209312

PB No: 208130

Date: 22-September-2020

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SLJ 5339X

QTY DESCRIPTION	AMOUNT
To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 4,300.00
BEFORE GST 7% GST	
TOTAL	\$ 4,601.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

04 Apr 2020 / 12:58:22

Receipt Date/Time:

04 Apr 2020 / 12:58:21

Tax Invoice/Receipt

Receipt No.: ITNET-00000-200404-001132

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No. Result of Insurance Enquiry - SHA8365U As at 04 Apr 2020/12:00:00 Insurance Co: MS FIRST CAPITAL INSURANC 1 Insurance Enquiry - SHA8365U	CE LIMITED	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Enquiry Fee 20200404125714432906		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	462845XXXXXX3808	eNETS Cred	it Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Merina Chia < Merina Chia@msfirstcapital.com.sg>

Wed 8/5/2020 11:00 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Dear Asher,

Your approval to negotiate from \$5,088.45-\$5,328.45

- Loss of use \$80 x 6-9 days
- To get final tax invoice bill to MS FCIL

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, 28 July 2020 10:31 AM

To: Merina Chia < Merina Chia @msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI - TBA) and

SLJ5339X (TP: LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Your ref : **D20001805MFSH**

Our ref: CC6/FCI20004982/Aea3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 8365U (OI) AND SLJ 5339X (TP) ON 04/04/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " MG SOLUTION PTE LTD " at \$ 5,328.45 (all-in).

The summary is as follows: -

1. Cost of Repairs (w/GST)

Amount Claimed Amount Revised \$ 10,010.44 \$ 4,601.00

2. Loss of Use (9days x \$240) \$ 2,160.00 \$ 720.00 (9days x \$80)

https://outlook.office.com/mail/search/id/AAQkAGVINDIkMTdjLTM3MDgtNDY5ZC1hZTdkLWQ3ZDMyNTE0MGFhMgAQAPQ7fTzTYkONs3fsPFs...

3. LTA Search Fee \$ 7.45 \$ 7.45 **Total** \$ 12,177.89 **\$ 5,328.45**

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia < MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, May 12, 2020 4:54 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Admin A admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI-TBA) and SLJ5339X (TP: LKK REF-

CC6/FCI20004982/Aea3) on 04/04/2020

Dear Asher,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Friday, 8 May 2020 3:17 pm

To: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI - TBA) and SLJ5339X (TP: LKK REF -

CC6/FCI20004982/Aea3) on 04/04/2020

Hi Merina.

We refer to the above matter.

Liability: 100%

Remark: B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aini Binte < Aini@msfirstcapital.com.sg>

Sent: Tuesday, April 7, 2020 12:47 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) AsherSng@lkkauto.com; Merina Chia

<MerinaChia@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI-TBA) and SLJ5339X (TP: LKK REF-

CC6/FCI20004982/Aea3) on 04/04/2020

Dear Mei Kwan

OUR REF: D20001805MFSH

As requested.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Merina Chia < MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, April 7, 2020 10:17 AM **To:** Aini Binte < Aini@msfirstcapital.com.sg>

Cc: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Aini,

Please assist.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: $6507\ 3848$ | DID : $6507\ 3856$ | Fax No. : $6507\ 3849$ | Email: $\underline{merinachia@msfirstcapital.com.sg}$ | Company Regn. No. 195000106C

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From: Caroline Cabrera < <u>Caroline@msfirstcapital.com.sg</u>>

Sent: Tuesday, 7 April 2020 10:09 AM

To: Merina Chia < <u>Merina Chia</u> <u>@msfirstcapital.com.sg</u>>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI - TBA) and

SLJ5339X (TP: LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Merina,

FYA - CCPL / D20001805MFSH

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House| Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, April 6, 2020 6:21 PM

To: Motor Claims < <u>MotorClaims@msfirstcapital.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI: FCI - TBA) and

SLJ5339X (TP: LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLJ 5339X at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: $6841\ 6051$.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd