

RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Merina Chia <MerinaChia@msfirstcapital.com.sg>

Tue 5/12/2020 4:54 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Asher,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, 8 May 2020 3:17 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Hi Merina,

We refer to the above matter.

Liability : 100%

Remark : B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Tuesday, April 7, 2020 12:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Mei Kwan

OUR REF: D20001805MFSH

As requested.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, April 7, 2020 10:17 AM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

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Dear Aini,

Please assist.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, 7 April 2020 10:09 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Merina,

FYA – CCPL / D20001805MFSH

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House| Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, April 6, 2020 6:21 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA8365U (OI : FCI - TBA) and SLJ5339X (TP : LKK REF - CC6/FCI20004982/Aea3) on 04/04/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLJ 5339X at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)