



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

03.11.2020

OUR REF : TP 0420-5946

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01

City House

Singapore 068877

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SFS 9754 C & SHC 3379 C ON 02.04.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SFS 9754 C**, which was involved in the above captioned accident with your insured vehicle: **SHC 3379 C**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	3,477.50
02)	Reimbursement - Loss of Use (07 days x \$60/days)	\$	420.00
		\$	3,897.50

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Pei Wen

Progressive Car Care Pte Ltd

Email: claims@procarcare.com.sg



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Date : 03/11/2020

Our Ref : TP 0420-5946

I / We Kavita Kan Sabnani Nee Sarsati d/o Ropandas Chandiramani Nric No S2136220D

Residing at 28 Dunbar Walk (459316) owner of

Vehicle No SFS 9754 C hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

02.04.2020 Along / at Telok Kurau will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001791MFSH
ACCIDENT DATE : 02/04/2020
ACCIDENT LOCATION : TELOK KURAU
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHEN FUNG FAH
INSURED VEHICLE : SHC 3379C
INVOLVED PARTY : SFS 9754C
SETTLEMENT SUM : \$3,777.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **KAVITA KAN SABNANI NEE SARSATI**
D/O TOPANDAS CHANDI

Signature and Date :

[Signature]
13/4/21

WITNESS :

Signature and Date :

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Upper Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
13/4/21

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : MS FIRST CAPITAL INSURANCE LIMITED
6 Raffles Quay
#21-00
Singapore 048580
TEL: 62222311 FAX: 62223547
ATTN: Motor Claim Department

Claim No: EST1505925
Final No: PS1504562
Date: 03 Nov 2020
Policy No: GA537189
Veh Reg No: SFS9754C
Make/Model: MAZDA MAZDA3 4-
DOOR SEDAN 1.5L
SP.6EAT
Chassis No: JM6BM42A8F0167095
Engine No: P520255116
Reg. Date: 12/03/2015

Your Ref No: TP 0420-5946
Claim Type: Third Party
Accident Date: 02/04/2020
TP Veh Reg No: SHC 3379 C

Final Repair BillSFS9754C

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
Spare Parts			
1 LUMP SUM REPAIR	1 JOB	3,250.00	
		3,250.00	3,250.00
Total			S\$ 3,250.00
Add GST @ 7%			227.50
Total Amount Payable			<u>S\$ 3,477.50</u>

TOTAL: SINGAPORE DOLLAR THREE THOUSAND FOUR HUNDRED SEVENTY SEVEN AND CENTS FIFTY ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Report No : TP/IP/20267/2020
Date : 24 AUGUST 2020

SUNIL KAN SABNANI
28 DUNBAR WALK
SINGAPORE 459316

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING SFS9754C & SHC3379C ALONG TELOK KURAU ROAD ON 02.04.2020 AT ABOUT 8.30 A.M.

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **SHC3379C** had committed the offence of **Careless Driving under Section 65(1)(b) of the Road Traffic Act Chapter 276 P/U Section 65(5)(a) of Same Act**. Action has been initiated against the driver for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Station Insp Stephanie Ang Yi Ting at office number 6547 6414.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 26 March 2021 12:41 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Vic Alpeh S. Sanghilan
Subject: FW: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Pls offer as per below :

COR - \$3,477.50
LOU - \$200 to \$300 (\$50 to \$60 x 4 to 5 days)
Total - \$3,677.50 to \$3,777.50

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Friday, 26 March 2021 11:50 am
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Dear Asher,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Mr Chris and he will get back to you for an update.

Thank you.

Dear Chris,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 26 March 2021 11:29 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D20001791MFSH**
Our ref : CC4/FCI20004979/Aes3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 3379C (OI) AND SFS 9754C (TP) ON 02/04/2020

We refer to the above matter.

The accident occurred when our insured make a Uturn in front of third party vehicle, driver charged for careless driving.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **PROGRESSIVE CAR CARE PTE LTD**" at **\$ 3,777.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 5,189.24	\$ 3,477.50
2. Loss of Use (7days x \$60)	\$ 420.00	\$ 300.00 (5days x \$60)
Total	\$ 5,193.44	<u>\$ 3,777.50</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 30 September 2020 11:58 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li,

Please find attached Insured GIA Report as requested.

Our Insured Driver reported that he was about to turn when the TP vehicle was overtaking him and collided to his vehicle. TP vehicle should keep safety distance.

Kindly request any evidence from TP to support their version of the accident.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 30 September 2020 11:26 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li,

All ES, for Insured comfort Taxis ending with 0 and 9 please send to Vic.

Dear Vic,

FYNA

Regards

Jason Tea
Motor Claims

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 30 September 2020 11:13 am
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001791MFSH
LKK REF: CC4/FCI20004979/Aes3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SFS 9754C at M/s PROGRESSIVE CAR CARE PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 6 April, 2020 5:21 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>; 'SUR' <sur@lkkauto.com>

Cc: 'JASONTEA@MSFIRSTCAPITAL.COM.SG' <JASONTEA@MSFIRSTCAPITAL.COM.SG>

Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 6 April, 2020 5:03 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20001791MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

